



Pacific
Humanitarian
Team



THE REPUBLIC OF VANUATU COUNTRY PREPAREDNESS PACKAGE





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REPUBLIC OF VANUATU COUNTRY
PREPAREDNESS PACKAGE
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PHT Members:

- International Organization for Migration
- Food and Agriculture Organization
- International Federation of Red Cross and Red Crescent Societies
- OXFAM
- Save the Children
- The Office of the United Nations High Commissioner for Human Rights
- The United Nations Entity for Gender Equality and the Empowerment of Women
- The United Nations Children's Fund
- The United Nations Development Programme
- The United Nations Office for the Coordination of Humanitarian Affairs
- The United Nations Population Fund
- World Food Programme
- World Health Organization

WHAT IS THE COUNTRY PREPAREDNESS PACKAGE?

The Country Preparedness Package (CPP) is a joint initiative of the Government of the Republic of Vanuatu and the Pacific Humanitarian Team (PHT). The CPP is intended to strengthen the preparedness and collaboration between national and international actors in disaster response. The CPP is developed and agreed with the national government before a disaster. Through the process, national actors become more aware of international tools and services and how they can be activated. This will enable a more 'demand-driven' response tailored to the specific context.

The CPP also helps the international actors to become more aware of the existing national systems and structures by clearly documenting and making key information available to all. This will help ensure that responses are nationally-led with international actors supporting and working through the existing national structures.

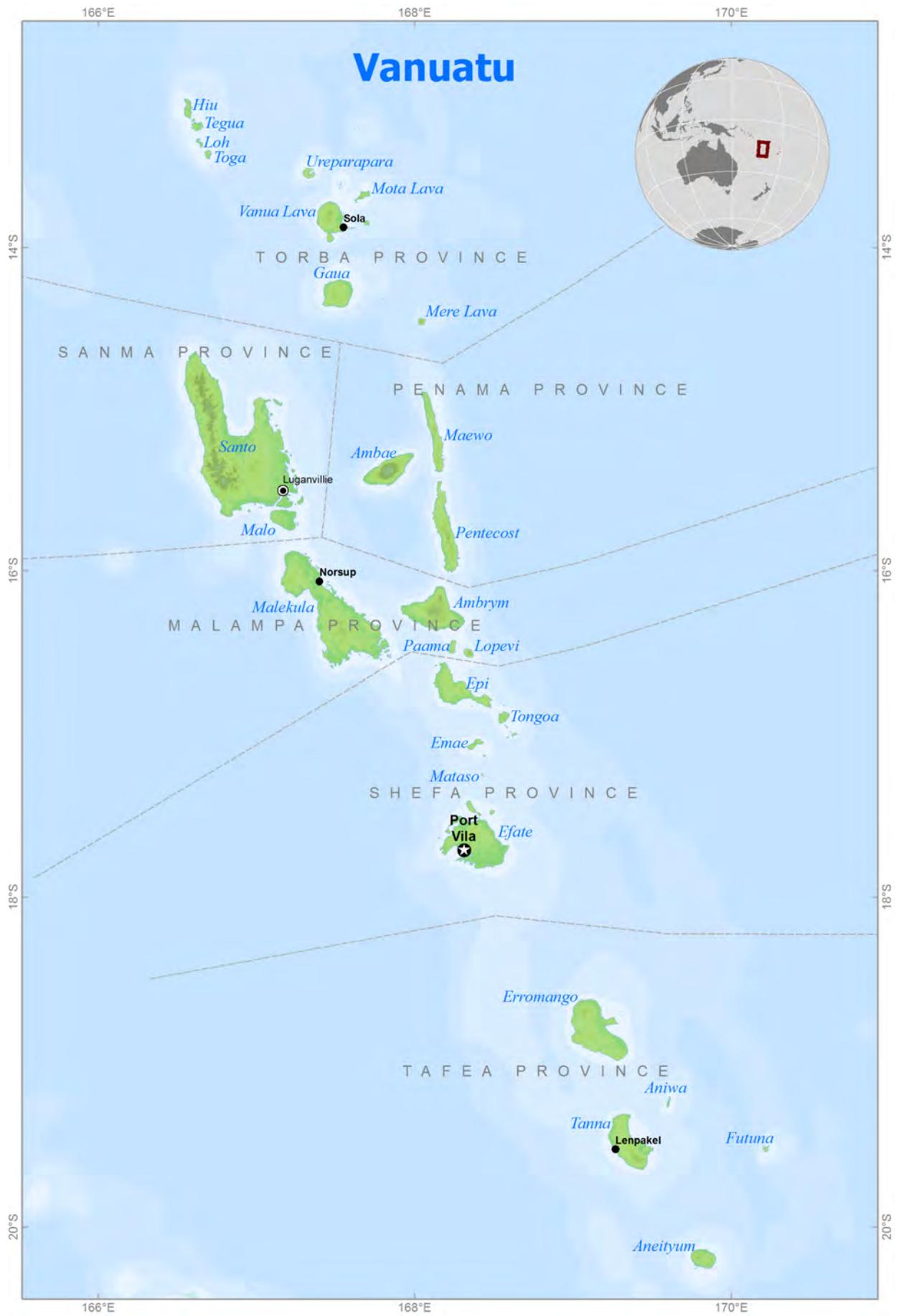
The completed CPP is a set of documents outlining the existing national structures and the agreed plans for utilizing international support in a disaster response. These documents are available online and include links to national reference documents.

About this document

This document comprises 32 sections covering a range of topics and issues relevant to international support to nationally-led disaster responses. The use of thematic sections makes it easy to find specific information quickly. It also allows the updating of information to be straightforwardly divided among multiple partners.

Each section includes the three following components:

NATIONAL ARRANGEMENTS	A brief summary of the current status and arrangements within the country related to that topic, including links to key national reference documents (e.g. Terms of Reference (ToRs) or Standard Operating Procedures (SOPs) or websites) and the names and contact details of key national structures or focal points.
SUPPORT ARRANGEMENTS	An outline of how the Pacific Humanitarian Team (PHT) and international community will provide support to the national authorities in the event of a disaster, in relation to the thematic area. This section is expected to be as specific as possible and agreed with the government and other national actors in advance. This section may also note areas of disaster preparedness and response where Vanuatu seeks development support.
INTERNATIONAL GUIDANCE	Reference Information providing links to international guidance, relevant documents and two or three basic standards (or minimum requirements) that countries in the Pacific should aim towards.



Map Credit: OCHA Pacific

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ACRONYMS

ADRA	Adventist Development and Relief Agency	MFEM	Ministry of Finance and Economic Management
CBi	Connecting Business Initiative	MoET	Ministry of Education and Training
CCDRR	Climate Change and Disaster Risk Reduction	MOU	Memorandum of Understanding
CDC	Community Disaster Committee	MSG	Melanesian Spearhead Group
CERF	Central Emergency Response Fund	NAB	National Advisory Board
COFA	Compact of Free Association Agreement	NFIs	Non-food Items
COM	Council of Ministers	NGO	Nongovernmental Organisations
CSS	Comprehensive School Safety	NWG	Nutrition Working Group
DFAT	Department of Foreign Affairs and Trade	OGCIO	Office of the Government Chief Information Officer
DGMWR	Department of Geology, Mines and Water Resources	OCHA	UN Office for the Coordination of Humanitarian Affairs
DoFT	Department of Finance and Treasury	PDC	Provincial Disaster Committee
DRM	Disaster Risk Management	PDNA	Post-Disaster Needs Assessment
DRR	Disaster Risk Reduction	PDO	Provincial Disaster Office
DREE	Disaster Response Exercise and Exchange	PHP	Pacific Humanitarian Partnership
DSPPAC	Department of Strategic Sector Policy Planning and Aid Coordination	PWD	Pacific Works Department
DWA	Department of Women's Affairs	SCA	Save the Children Australia
EOC	Emergency Operations Centre	SCT	Shelter Coordination Team
ETC	Emergency Telecommunications	SPC	Pacific Community
EiE	Education in Emergency	SOP	Standard Operating Procedure
FSAC	Food Security & Agriculture Cluster	TC	Tropical Cyclone
FRANZ	France, Australia, New Zealand	TOR	Terms of Reference
GIS	Geographic Information System	TRR	Telecommunications and Radiocommunications Regulator
HAP	Humanitarian Action Plan	UNDAC	United Nations Disaster Assessment and Coordination
HoA	Heads of Agency	UNJPO	UN Joint Presence Office
IASC	Inter-Agency Standing Committee	UNICEF	United Nations Children's Fund
IDP	Internally Displaced People	VANGO	Vanuatu Association of NGOs
IFRC	International Federation of Red Cross and Red Crescent Societies	VCC	Vanuatu Christian Council
IMO	Information Management Officer	VCCI	Vanuatu Chamber of Commerce & Industry
IOM	International Organization for Migration	VHT	Vanuatu Humanitarian Team
NETC	National Emergency Telecommunications Cluster	VMGD	Vanuatu Meteorology and Geohazards Department
		VMF	Vanuatu Mobile Force
		VNSO	Vanuatu National Statistics Office
		VPF	Vanuatu Police Force
		VRCS	Vanuatu Red Cross Society
		WASH	Water, Sanitation and Hygiene
		WHO	World Health Organization

1. RISK MONITORING MECHANISM



CURRENT STATUS

Vanuatu is highly exposed to earthquakes, tsunamis, volcanic eruptions and annual tropical cyclone. The most destructive events since 1995 include Cyclone Ivy in 2004, Cyclone Kerry in 2005, Cyclone Gene in 2008 and Cyclone Pam in 2015.

Risk monitoring is principally conducted by the Vanuatu Meteorology and Geo-Hazards Department (VMGD) within the Ministry of Climate Change, which is the principal scientific agency in the country for risk monitoring. VMGD undertake meteorological forecasting, seismic and volcanic monitoring.

The VMGD works with the National Disaster Management Office (NDMO) on risk mapping and management.

The forecasting and monitoring division of the VMGD has personnel working 24 hours a day, 7 days a week, 365 days a year. This includes continuous seismic, volcanic and weather monitoring. Between November and April each year, Vanuatu Meteorology publishes the Tropical Cyclone Outlook twice a day at 6am and 6pm. This includes an update on the current situation and a forecast probability and tropical cyclone activity for the next five days.

The VMGD has a network of tidal gauges to monitor tsunami events. It has continuous thermal and web camera observation of active volcanoes.



NATIONAL KEY REFERENCE DOCUMENTS AND WEBSITES

- Vanuatu Meteorology website: <http://bit.ly/2tUIFg7>
- Vanuatu Meteorology Tropical Cyclone Outlook: <http://bit.ly/2vcySpA>
- Vanuatu Geo-hazards: <http://bit.ly/2uStKpR>



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INTERNATIONAL GUIDANCE and Resource Material

- Index for Risk Management (INFORM): <http://bit.ly/12kulOx>
- IFRC Guiding Principles: Community Early Warning Systems: <http://bit.ly/2tAj2jl>
- WMO Guidelines on Early Warning Systems: <http://bit.ly/2tAyZWx>

2. LEGISLATION



CURRENT STATUS

The National Disaster Act 2000 provides the legal basis and framework for the disaster response in the Republic of Vanuatu (referred to as Vanuatu). The legislation establishes the National Disaster Committee (NDC) and the National Disaster Management Office (NDMO). It provides mechanisms for emergency funding and gives power to the above bodies to undertake and coordinate disaster response.

The National Disaster Act 2000 was reviewed in 2016 and recommendations for changes have been made to the State Law Office. Revised legislation will go before the parliament in 2017 after further consultations with partners. The NDMO is facilitating the legislation review.

The Meteorology, Geological Hazards and Climate Change Act of 2016 sets out the framework for forecasting and hazards. It established the National Advisory Board (NAB) for disaster risk reduction.



NATIONAL KEY REFERENCE DOCUMENTS AND WEBSITES

- National Disaster Act 2000: <http://bit.ly/2vCR0pD>
- The Meteorology, Geological Hazards and Climate Change Act of 2016: <http://bit.ly/2figntF>



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INTERNATIONAL GUIDANCE and Resource Material

- IFRC International Disaster Relief Law Guidelines: <http://bit.ly/2tlgoCF>
- Regional Guidelines for International Disaster Assistance and Cooperation in the Pacific
- Strengthening Legal Frameworks for Disasters in the Pacific: Workshop Report



Photo Credit: Vanuatu NDMO



CURRENT STATUS

The National Disaster Act 2000 established the National Disaster Committee, the high level government-level body responsible for advising on disaster response. The NDMO is the government department responsible for coordinating disaster response.

The National Advisory Board (NAB) for Disaster Risk Reduction (DRR) advises on the development of strategies and policies for disaster preparedness and risk reduction.

The NDMO develops national plans and procedures, including the National Emergency Operation Centre Standard Operating Procedures (SOPs) and the Tsunami Response Plan. The Cyclone Support Plan is reviewed annually before each cyclone season. The NDMO Department's Strategic Plan is a five-year plan (2016 to 2020) used to set priorities, focus energy and resources and strengthen operations ensuring that the staff and other stakeholders are working toward the common goals. Some plans are old and need to be updated.

The Vanuatu Climate Change and Disaster Risk Reduction Policy (2016 to 2030) aims to articulate Vanuatu's vision, principles, strategic goals, priorities and strategies for climate change and DRR into sustainable development processes.



NATIONAL KEY REFERENCE DOCUMENTS AND WEBSITES

- NDMO Briefing Pack:
<http://bit.ly/2hqfeRv>
- NDMO Strategic Plan 2016-2020:
<http://bit.ly/2xuPSry>
- Cyclone Support Plan 2016-2017:
<http://bit.ly/2hhOlv5>
- National Emergency Operation Centre SOP:
<http://bit.ly/2fj16bL>
- Vanuatu: Climate change and disaster risk reduction policy 2016 – 2030:
<http://bit.ly/2xuPSry>



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SUPPORT ARRANGEMENTS

Offers of international assistance from the Pacific Humanitarian Team (PHT) partners are to be directed to the Ministry of Foreign Affairs (MOFA) with a copy to the NDMO and the UN Joint Presence Office (UNJPO) in Vanuatu (UNICEF).

Requests for international assistance will be made through MOFA based on the decisions from the NDC and will be facilitated by the NDMO.

In response to a request for support, the PHT or other agencies may send a letter or an email offering for support.

4. ENGAGEMENT OF PRIME MINISTER/ SENIOR POLITICAL OFFICIALS



CURRENT STATUS

The Council of Ministers (COM) mechanism provides a direct link in the national coordination structure for disaster risk management (DRM) to the political figures in Vanuatu. The Council consists of the members of the Parliament holding ministerial positions within the current government.

The Declaration of a State of Emergency under Section 13 of the National Disaster Act 2000 is made by the President of Vanuatu based on the advice from the COM. The NDC makes recommendations to the COM on the declaration of the State of Emergency, which subsequently provides to advise the Head of State for declaration. Legal instrument for this declaration is prepared by the State Law Office before any declaration is made.

The NDC will also make recommendations to the COM under the Public Finance and Economic Management Act for release of funding to respond to the needs of the affected people. Provision of the Response Fund is up to 1.5 per cent of the total budget for each calendar year.

The Prime Minister's Office, through the Department of Strategic Sector Policy Planning and Aid Coordination (DSPPAC), takes the lead role in recovery, reconstruction and rebuilding after a disaster event.



NATIONAL KEY REFERENCE DOCUMENTS AND WEBSITES

- NDMO Briefing Pack: <http://bit.ly/2uuokyM>
- National Disaster Act 2000: <http://bit.ly/2vCR0pD>
- Public Finance and Economic Management Act: <http://bit.ly/2uu5hF6>



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Photo Credit: Vanuatu NDMO

5.

ENGAGEMENT OF MINISTRIES (INCLUDING PLANNING AND FINANCE)



CURRENT STATUS

Line Ministries are directly engaged through the Vanuatu Cluster system. Each of the eight cluster has a government agency lead:

- Water, Sanitation and Hygiene (WASH) - Ministry of Lands & Natural Resources (Geology, Mines and Water)
- Logistics - NDMO
- Food Security and Agriculture - Ministry of Agriculture, Livestock, Forestry, Fisheries and Biosecurity (MALFFB)
- Health and Nutrition - Ministry of Health (MOH)
- Education - Ministry of Education and Training (MoET)
- Gender and Protection - Department of Women's Affairs (DWA)
- Shelter -Public Works Department (PWD)
- Emergency Telecommunications (ETC) - Office of the Government Chief Information Officer (OGCIO)

During the response phase and upon the declaration of a State of Emergency, government resources are made available to the NDMO to coordinate response relief efforts and address the needs of the affected people.

Each Ministry is responsible for ensuring that resources are made available for the response, including personnel.

The Department of Finance and Treasury (DoFT) under the Ministry of Finance and Economic Management (MFEM) is responsible to process all payments as instructed by the NDMO.



NATIONAL KEY REFERENCE DOCUMENTS AND WEBSITES

- NDMO Briefing Pack:
<http://bit.ly/2uuokyM>



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Photo Credit: Vanuatu NDMO

AWARENESS OF INTERNATIONAL HUMANITARIAN SYSTEMS AND PRINCIPLES



CURRENT STATUS

There is a good understanding of the international humanitarian system and principles. Further work could be done to raise understanding of the international funding mechanisms and operational processes, such as the United Nations Central Emergency Response Fund (CERF), Flash Appeal and Joint Humanitarian Response Plan (HRP) in Vanuatu.

The NDMO and partners participate in a range of international forums including: United Nations Office for Disaster Risk Reduction (UNISDR) meetings, Pacific Humanitarian Partnership (PHP) meeting; and the Disaster Response Exercise and Exchange (DREE) in August 2016.



NATIONAL KEY REFERENCE DOCUMENTS AND WEBSITES

- TC Pam Lessons Learnt Report: <http://bit.ly/2uuhQQH>



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INTERNATIONAL GUIDANCE and Resource Material

- Humanitarian Principles: <http://bit.ly/1oceegez>
- Protection from Sexual Abuse and Exploitation: <http://bit.ly/2tkGV3a>
- Disaster Response in Asia and the Pacific - A Guide to International Tools and Services: <http://bit.ly/29yPlq3>
- Humanitarian Programme Cycle Tools & Guidance: <http://bit.ly/2vc4F6T>

7. GENDER AND PROTECTION MAINSTREAMING



CURRENT STATUS

There is limited capacity amongst clusters to mainstream gender and protection. The Gender and Protection cluster has appointed various members from within the cluster to be the focal points for other clusters. Gender and protection focal points attend other clusters meeting to advocate for gender and protection.

During TC Donna, the Vanuatu Gender and Protection Cluster made an effort to raise the profile of gender and protection across all response sectors. This included briefing all assessment teams as well as developing a referral pathway guide in consultation with Vanuatu Women's Centre.

All the documents (checklist / key messages etc) that were developed and approved to date can be found on the NDMO website.



NATIONAL REFERENCE DOCUMENTS AND WEBSITES

- Gender and Protection Cluster on NDMO website: <http://bit.ly/2ur7cvL>



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INTERNATIONAL GUIDANCE and Resource Material

- Minimum Inter-Agency Standards for Protection Mainstreaming: <http://bit.ly/2tUVFBj>
- Global Protection Cluster – Protection Mainstreaming Principles: <http://bit.ly/2tlclBa>



Photo Credit: Vanuatu NDMO



CURRENT STATUS

Meteorology stations in each province continuously report weather and rainfall data to the central forecasting division of VMGD in Port Vila. A network of extension officers in each provincial authority also monitors the ongoing situation in the provinces. Clusters regularly meet to discuss the situation in their sectors.

It has been identified during recent El Niño events that a more dedicated approach at a community-level may be required to better understand the impacts of current and cumulative weather patterns to inform an appropriate response.



NATIONAL KEY REFERENCE DOCUMENTS AND WEBSITES

- Vanuatu Meteorological Service:
<http://bit.ly/2uOlpjz>



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Photo Credit: Vanuatu NDMO

9. NATIONAL LEVEL PARTNER COORDINATION MECHANISM

CURRENT STATUS

The Government of Vanuatu decided post Tropical Cyclone (TC) Pam (March 2015) to have a standing national cluster system to enable humanitarian agencies and the government to develop and implement disaster preparedness activities during the non-cyclone season.

A government agency leads each cluster and a humanitarian partner holds a co-lead role. Members can include the government, humanitarian agency, community groups and the private sector. The Inter-Cluster Group is chaired by the NDMO and meets monthly during preparedness phase.

There are eight active clusters in Vanuatu: Shelter, Food Security and Agriculture, Wash; Gender and Protection, Health & Nutrition, ETC, Logistics, and Education.



NATIONAL KEY REFERENCE DOCUMENTS AND WEBSITES

NDMO Website: Cluster System:
<http://bit.ly/2ur7cvL>

- NMDO Briefing Pack: <http://bit.ly/2uuokyM>



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(Continued on Pg 16)

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(Continued from Pg 15)

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SUPPORT ARRANGEMENTS

Cluster surge support is likely to be requested for response and recovery work in medium- and large-scale events.



INTERNATIONAL GUIDANCE and Resource Material

- IASC Reference Module for Cluster Coordination at Country Level: <http://bit.ly/2utMdsX>



Photo Credit: OCHA/Yaelle Link



CURRENT STATUS

Provincial Disaster Committees (PDCs) are formed in each of the six provinces in Vanuatu. All provinces have provincial disaster plans. PDCs coordinate disaster preparedness and response at the provincial level and manage response for small-scale and localized emergencies. The Secretary General of the Province serves as the chair of the PDCs and the NDMO Provincial Disaster Officer (PDO) act as the Coordinator of the PDCs. Provincial Disaster Plans are currently being developed for each province.

At the local level, Community Disaster Committees (CDCs) have been established in over 100 communities around Vanuatu, which provides the local coordination structure. It should be noted that while many CDCs have been formed, most communities still do not have a CDC. The NDMO is working with partners to train more CDCs. The CDCs report to the Area Councils and the Area Councils report back to the PDCs.

Partner agencies including VHT members are working throughout the provinces. Refer to the hyperlink below to see the latest 3W mapping and who is working where.



NATIONAL KEY REFERENCE DOCUMENTS AND WEBSITES

- Provincial Disaster Plans: <https://bit.ly/2hhOlV>
- NDMO Briefing Pack: <http://bit.ly/2uuokyM>
- Community Disaster Preparedness Handbook: <http://bit.ly/2uuokyM>
- NDMO/VHT Who is Working Where (3W) Mapping: <http://bit.ly/2tvS6Cd>



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CURRENT STATUS

NGO engagement is through the National Cluster System.

The VHT is a network of agencies committed to effective humanitarian coordination, disaster preparedness and humanitarian response. The VHT is convened by Oxfam, and its members include the Vanuatu Red Cross Society (VRCS), French Red Cross, Vanuatu Association of NGOs (VANGO), UNICEF, Oxfam, CARE International, Save the Children (SCA), World Vision, ADRA, WHO, Peace Corps, World Vision, Act for Peace, IOM and OCHA.

The VHT is governed by its Heads of Agency (HoAs) through a regular bimonthly meeting, but they meet more frequently in case of emergency. The VHT has its own Terms of Reference (TOR) that was agreed by the HoAs and has a Memorandum of Understanding (MoU) with the NDMO for providing support to humanitarian response and preparedness, which is renewed on a yearly basis.

VANGO is currently not very active, but they are in the process of reorganizing their governance mechanism. Apart from VANGO, there are other informal networks and structure that exist, such as the Vanuatu Christian Council (VCC), that coordinates all church activities related to emergency response and preparedness.



NATIONAL KEY REFERENCE DOCUMENTS AND WEBSITES

- VHT/NDMO 3W Mapping: <http://bit.ly/2tvS6Cd>



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SUPPORT ARRANGEMENTS

International NGOs (INGO) and the Red Cross usually maintain a global humanitarian staff roster and are able to deploy in case of a large-scale response. Some INGOs and the Red Cross maintain emergency contingency stock outside of Vanuatu (such as in Fiji, Brisbane and Auckland) and can mobilize resources if Vanuatu is affected by a large-scale emergency.



INTERNATIONAL GUIDANCE and Resource Material

- ICVA NGO Coordination Guide: <http://bit.ly/2uSCuwx>
- NGO Coordination Resource Centre: <http://bit.ly/2tawESS>
- Principles of Partnership: <http://bit.ly/2u2YsKh>



CURRENT STATUS

The Government of Vanuatu has an agreement with France, Australia and New Zealand to provide assistance, particularly logistics, in the event of a major disaster. This grouping of foreign countries is referred to as FRANZ partners. FRANZ partners have a rotating chair between the three countries and meet twice a year, including at the start of the cyclone season in November to discuss the assets in the region and other operational considerations. Assistance from FRANZ partners may be requested by the Government of Vanuatu in writing to the current chair.

The Melanesian Spearhead Group (MSG) can also facilitate the deployment of relief assistance that the MSG member countries can provide to support Vanuatu. Apart from the MSG, regional countries also aided during the TC Pam response.

The Vanuatu Police Force (VPF) have a Joint Police Operations Centre (JPOC) and a maritime section. The Vanuatu Mobile Force (VMF) have fire and rescue services. VMF can provide emergency services, engineering and security support during a response.



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SUPPORT ARRANGEMENTS

The Government of Vanuatu would likely request the support of a Civil-Military Liaison Officer.



INTERNATIONAL GUIDANCE and Resource Material

- Asia-Pacific Regional Guidelines for The Use of Foreign Military Assets in Natural Disaster Response Operations: <http://bit.ly/Rhh6tw>
- Oslo Guidelines on the use of Foreign Military and Civil Defence Assets in Disaster Relief: <http://bit.ly/1jOhpCc>
- UN Humanitarian Civil-Military Coordination Field Handbook: <http://bit.ly/2tgH43s>



Photo Credit: Dale Potter RedR/OCHA

13. PRIVATE SECTOR ENGAGEMENT AND COORDINATION



CURRENT STATUS

The private sector has a strong role in the humanitarian response framework in Vanuatu. Private sector partners are members of the Emergency Telecommunications Cluster (ETC) and the Logistics Cluster. The private sector is widely engaged during response in transportation of supplies, food and non-food items (NFIs).

SUPPORT ARRANGEMENTS

The Connecting Business initiative (CBI) is supporting the Vanuatu Chamber of Commerce and Industry (VCCI) to establish a Business Disaster Resilience Committee. This Committee provides a representative voice for the private sector and a clear entry point for DRM.

VCCI has been attending cluster meetings since April 2017 and will continue to do so through the Business Disaster Resilience Committee.



NATIONAL KEY REFERENCE DOCUMENTS AND WEBSITES

- NDMO Website Logistics Cluster: <http://bit.ly/2vDq3Sz>
- NDMO Website Emergency Telecommunications Cluster: <http://bit.ly/2vCZsoS>



INTERNATIONAL GUIDANCE and Resource Material

- Guiding Principles on Public-Private Collaboration for Humanitarian Action: <http://bit.ly/2uUCZ90>
- Connecting Business Initiative Report Humanitarian Crises, Emergency Preparedness and Response: The role of business and the private sector: <http://bit.ly/2uCNwpR>



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14. PARTNER PRESENCE AND CAPACITY MAPPING



CURRENT STATUS

The VHT coordinates partner agencies presence mapping on a quarterly basis. The VHT works with the NDMO to produce 3W mapping. Each cluster also produces 3W and 4W mapping for their sectors.



NATIONAL KEY REFERENCE DOCUMENTS AND WEBSITES

- VHT/NDMO 3W Mapping: <http://bit.ly/2tvS6Cd>



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INTERNATIONAL GUIDANCE and Resource Material

- Guidance Documents: 3W – Who does What, Where?: <http://bit.ly/2ta9M5V>
- OCHA 3W Purpose, Target Audience, Scope and Products: <http://bit.ly/2vbZvrj>
- Contact Management Guidance: <http://bit.ly/2uxgdDV>



Photo Credit: UNICEF/Marc Overmars



CURRENT STATUS

The Vanuatu protocols for assessments are set out in the Post-Disaster Assessment Guidelines. This document outlines the process and timeline for the different assessments that are undertaken. Aerial, community, sectoral and multi-sectoral assessments can be used depending on the scale and the extent of the emergency. For medium- to large-scale disasters, aerial assessments are commonly the first to be undertaken to get an overview of the extent and the severity of the disaster.

Questionnaires have been developed for the initial community assessments. Each cluster is responsible for developing detailed sectoral questionnaires.

The NDMO, clusters and partner agencies are starting to train and incorporate digital data collection in their processes. Training on KoBo Toolbox has been undertaken by national and provincial partners. However, the capacity to undertake assessments with digital tools is still limited within the country.

An assessment working group is established as of September 2017.



NATIONAL KEY REFERENCE DOCUMENTS AND WEBSITES

- Post Disaster Assessment Guidelines: <http://bit.ly/2gY3wwO>
- Community Assessment Form: <http://bit.ly/2gY3wwO>



National Key Contacts

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SUPPORT ARRANGEMENTS

OCHA supports NDMO with assessments and KoBo Toolbox as requested.



INTERNATIONAL GUIDANCE and Resource Material

- IASC Multi-Sector Initial Rapid Assessment (MIRA) Guidance: <http://bit.ly/2tVfubu>
- Needs Assessment: Guidance & Templates: <http://bit.ly/2vwnqkl>
- Assessment Capacities Project Assessment Resources: <http://bit.ly/2tl6JMx>



CURRENT STATUS

The NDMO EOC is set up with a range of information management systems support in preparedness and response. All computers in the EOC have the geographical information system (GIS) software QGIS installed with a range of baseline data. QGIS is a cross-platform free and open-source desktop application that supports viewing, editing and analysis of geospatial data. There is a central server that stores the master GIS data. The NDMO has a full-time Information Management Officer (IMO) as of November 2016, who is working to improve the range of information products and preparedness activities.

The NDMO has MOUs and/or data sharing agreements with a range of partner organizations and line ministries. The Vanuatu National Statistics Office (VNSO) has a baseline population and census data. The 2009 census is currently the best available for the whole country. In November and December 2016, the VNSO undertook a min-census. The NDMO has an agreement for the use of census data for planning and response.

The NDMO IMO is working on a range of information management products, including the updated contact lists, report templates and infographic templates. The NDMO has established a new website to be the organization's central resource for communication and information sharing.

A number of clusters have dedicated IMOs. An Information Management Working group was set up after TC Pam but has stopped meeting since December 2016.



NATIONAL KEY REFERENCE DOCUMENTS AND WEBSITES

- NDMO Website: <https://ndmo.gov.vu>
- Post-Disaster Assessment Guidelines: <http://bit.ly/2gY3wwO>



National Key Contacts

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SUPPORT ARRANGEMENTS

Information Management support to the NDMO will likely be required in medium- to large-scale emergencies.



INTERNATIONAL GUIDANCE and Resource Material

- Humanitarian Data Exchange: <http://bit.ly/23WPIV4>
- Pacific Disaster Net: <http://bit.ly/2uRLUZf>
- Pacific Catastrophe Risk Assessment and Financing Initiative: <http://bit.ly/2v1epnz>

17. RESPONSE MONITORING MECHANISMS



CURRENT STATUS

The NDMO, within the Ministry of Climate Change, is the government institution that coordinates all the overall humanitarian response should there be any disaster where the intervention by the government is required.

There is no standard monitoring mechanism in place. However, all clusters will define how they will monitor and evaluate their programmes and activities in their respective response plans. The 3W matrices monitoring system is commonly used by many clusters.



INTERNATIONAL GUIDANCE and Resource Material

- IASC Humanitarian Response Monitoring Guidance: <http://bit.ly/2tl1YIZ>
- Response Monitoring on Humanitarian Response: <http://bit.ly/2vwjj8f>
- Humanitarian Indicators Registry: <http://bit.ly/1s1KMc8>



Photo Credit: Vanuatu NDMO

18. PUBLIC INFORMATION MECHANISMS



CURRENT STATUS

The NDMO uses national radio, television, SMS messaging and the NDMO website to communicate with the public. The National EOC has a backup broadcasting facility that can broadcast directly to the national radio.



INTERNATIONAL GUIDANCE and Resource Material

- Practice Brief: Communicating with Communities During the First Six Weeks of an Emergency Response: <http://bit.ly/2ti3LHK>
- Communicating with Disaster Affected Communities – Tools & Resources: <http://bit.ly/2nEYuXA>



NATIONAL KEY REFERENCE DOCUMENTS AND WEBSITES

- NDMO Website: <https://ndmo.gov.vu/>



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Photo Credit: Vanuatu NDMO

19. EMERGENCY FUNDING MECHANISMS (INC FUNDS & SYSTEMS)



CURRENT STATUS

The Government of Vanuatu has two mechanisms for releasing funding in the event of a large-scale emergency. First is the Emergency Fund, which can release up to 25 million Vatu based on the recommendation of the NDC and the COM the Prime Minister. If further funds are necessary based on assessment, the Declaration of a State of Emergency and based on the recommendations from the NAB, the COM, the Disaster Fund can be released by the Prime Minister that can be up to 1.5 per cent of the national budget. The timeline for funding arrangements can be found on page 9 of the NDMO Briefing Pack.

NATIONAL KEY REFERENCE DOCUMENTS AND WEBSITES

- NDMO Briefing Pack: <http://bit.ly/2vDpEja>

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SUPPORT ARRANGEMENTS

Support to the Government of Vanuatu to clarify the arrangements for international surge funding/ Flash Appeal mechanisms would be valuable as a preparedness mechanism.

FRANZ partners have emergency response funds that can be released at the discretion of the respective High Commissioners.

INTERNATIONAL GUIDANCE and Resource Material

- HumanitarianResponse.info – Response Mobilization: <http://bit.ly/2vc4F6T>



Photo Credit: WHO

20. LOGISTICS CAPACITY, PLANNING AND INFRASTRUCTURE



CURRENT STATUS

The Logistics Officer of the NDMO coordinates the provision of transport, relief supplies and human resources (including other agencies personnel, NGOs, volunteers) as required during response. The Logistics Officer works with partners through the Vanuatu Logistics Cluster to implement supply chain management processes to ensure an effective and timely delivery of assistance in an accountable manner. The National EOC liaises with JPOC/Franz partners for the potential use of assets and supplies for the deployment of relief supplies.

During the preparedness phase, the Logistics Officer assists in the preparation and revision of the Support Plans for disasters. The Officer also coordinates logistics capacity assessments, updates and liaises with the partners to determine the availability of prepositioned NFIs, other existing resources in the country and the status of evacuation centres. The Officer works with the provinces on disaster preparedness and response and facilitates training.

SUPPORT ARRANGEMENTS

In the event of a disaster national and international responders should align under the Vanuatu Logistic Cluster (VLC). The NDMO chairs the VLC. Support from WFP to the VLC would likely be required during large-scale responses.



INTERNATIONAL GUIDANCE and Resource Material

- IASC Emergency Response Preparedness Guidelines: <http://bit.ly/2tab299>
- WFP Pacific Stockpile Mapping: <http://bit.ly/2talwFz>



NATIONAL KEY REFERENCE DOCUMENTS AND WEBSITES

- The Vanuatu Logistics Cluster: <http://bit.ly/2vDq3Sz>
- Vanuatu Logistics Capacity Assessment <http://bit.ly/2xu4oxw>
- Vanuatu Draft Vanuatu Logistics Cluster Emergency Response SOP



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CURRENT STATUS

Telecommunications falls under the Vanuatu National Emergency Telecommunications Cluster (NETC). The NETC carries out its duties as an active support cluster in the NDC. The NETC was officially established in 2016 and is chaired by the Chief Information Officer at the OGCI, with Digicel Vanuatu as co-lead. Membership of the NETC consists of stakeholders from the private sector, NGOs, the UN and government agencies including but not limited to representatives from: 1) telecoms service providers (e.g. Digicel, Telecom Vanuatu Limited, Internet Service Providers); 2) the NDMO; 3) the VPF; 4) the VMF; 5) Telecommunications and Radiocommunications Regulator (TRR); 6) OGCI; 7) WFP; 8) VHT; and 9) media outlets.

Available emergency communication systems in Vanuatu include High Frequency (HF) radio (within reach of the provinces; to be expanded in 2017 with support from the Pacific Community, SPC), VHF radio system covering Port Vila, satellite phones and broadband global area network (BGANs), which is a portable satellite. OGCI have satellite phones and data terminals BGANs prepositioned in the provinces, tsunami siren system covering Port Vila and Luganville municipalities (to be live in 2017), mobile phones GSM/3G networks, Public Switch Telephone Network (PSTN-fixed network), and Vanuatu Broadcasting and Television Corporation (VBTC) emergency broadcast radio station (at the NDMO).

The Inter-Agency Standing Committee (IASC) ETC is an external humanitarian cluster led by WFP, which is available to support emergency telecommunications. For emergency preparedness, WFP can assist with the strengthening of the national telecommunication clusters/working groups, assessments, technical advisory, development/revision of the SOPs, training and support to run simulations. For emergency response, if the Government of Vanuatu calls upon international assistance, WFP can provide services described in the ETC Cluster Services on the Global ETC website. In addition, the Global ETC can call upon its partners to provide support. If called upon to support an emergency response, the Global ETC would take its guidance from the lead of the Vanuatu NETC.



INTERNATIONAL GUIDANCE and Resource Material

- ETC Preparedness in the Pacific: <http://bit.ly/2uCSli>



NATIONAL KEY REFERENCE DOCUMENTS AND WEBSITES

- Vanuatu OGCI Website: <http://bit.ly/2v1ka4G>
- Vanuatu NDMO Website – NETC: <http://bit.ly/2vCZsoS>
- Vanuatu NDMO Briefing Pack: <http://bit.ly/2vDpEja>
- Vanuatu TRR Website: <http://bit.ly/2uSUJl5>
- Vanuatu Meteorological Website: <http://bit.ly/2tUIFg7>
- NDMO NEOC SOP



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SUPPORT ARRANGEMENTS

In the event of a disaster, the NETC is the central coordinating group for telecommunications services. National and international responders should align under the NETC and take direction from the Chair of the NETC in coordination with the NDMO. Support from WFP to the NETC would likely be required during medium- and large-scale responses.



CURRENT STATUS

The Food Security and Agriculture Cluster (FSAC) has developed guidelines for standard relief assistance package.



NATIONAL KEY REFERENCE DOCUMENTS AND WEBSITES

- Food Security and Agriculture Cluster:
<http://bit.ly/2vUOMmB>
- Relief & Donations Advice from the NDMO:
<http://bit.ly/2vD0hhu>



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FSAC co-lead

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SUPPORT ARRANGEMENTS

The NDMO is promoting a coordinated information campaign to discourage unsolicited bilateral donations and encourage cash-based donations.



INTERNATIONAL GUIDANCE and Resource Material

- The Sphere Handbook: Humanitarian Charter and Minimum Standards in Humanitarian Response:
<http://bit.ly/1oK3Gnb>
- WFP Pacific Stockpile Mapping:
<http://bit.ly/2talwFz>
- Cash Transfer Programming in the Pacific: A Feasibility Scoping Study:
<http://bit.ly/2vcnCX>



Photo Credit: Vanuatu NDMO

23. HEALTH AND NUTRITION



CURRENT STATUS

MOH is the lead of the Health and Nutrition Cluster. WHO is the co-lead and supports MOH to strengthen the existing health systems and to ensure that the government priorities are being followed. The Nutrition Working Group (NWG) is a sub-cluster under the Health and Nutrition Cluster and is also led by MOH. UNICEF is the Global Nutrition Cluster lead agency and is the co-lead of the NWG.

The Health and Nutrition Cluster serves as a mechanism for national and international organizations to work together in partnership to harmonize their efforts and to use available resources efficiently. The overall goal of the Health and Nutrition Cluster is 'to reduce mortality and morbidity, and restore the delivery of preventive and curative health care as quickly as possible in an equitable, sustainable manner'.

The objectives of the Health and Nutrition Cluster are:

- To ensure that the humanitarian health needs are identified and responded to appropriately
- To work in partnership and harmonize efforts, using available resources efficiently
- To effectively coordinate and collaborate with the MOH and other health partners
- To liaise and consult with the NDMO and other cluster partners
- To undertake needs assessment and analysis when required on the availability of health resources and services



NATIONAL KEY REFERENCE DOCUMENTS AND WEBSITES

- Health and Nutrition Cluster NDMO Website: <http://bit.ly/2uuG4dm>
- Health Cluster - Terms of Reference
- Nutrition Working Group - Terms of Reference
- Nutrition Working Group strategic plan 2015-2017



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INTERNATIONAL GUIDANCE and Resource Material

- WHO List of Guidelines for Emergency Response: <http://bit.ly/2u3pEsr>
- Global Nutrition Cluster Handbook: <http://bit.ly/2uDh9Hs>
- Sphere Minimum Standards in Health Action: <http://bit.ly/2uxp5JF>
- Health Cluster Guide: <http://bit.ly/2uxkJ5k>
- Western Pacific Regional Framework for Action for Disaster Risk Management for Health: <http://bit.ly/2t9TA4J>
- Inter-Agency Field Manual on Reproductive Health in Humanitarian Settings: <http://bit.ly/1DPPqvc>

24. EDUCATION



CURRENT STATUS

The Education Cluster, led by MoET and co-lead by Save the Children, is expected to strengthen the humanitarian response to education in emergencies by demanding high standards of predictability, accountability and partnership. For the education sector, leadership and coordination should be considered based on the scale of disaster or emergency. These are to be fully articulated in the MoET Comprehensive School Safety (CSS) and Education in Emergency (EiE) policy (in development, 2016):

- For small-scale disasters, response is led by school principals and the local village authorities
- For medium-scale disasters, response is led by provincial authorities building upon local capacities
- For large-scale disasters, response is led by national or provincial authorities with support from partners
- For extraordinary disasters, response is led by national authorities who may also call upon international support; in this case, the Education Cluster may be activated.
- In all cases, including for any disasters or specific to the education sector, MoET has lead responsibility.



NATIONAL KEY REFERENCE DOCUMENTS AND WEBSITES

- Education Cluster: <http://bit.ly/2gYt4cT>



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INTERNATIONAL GUIDANCE and Resource Material

- Global Education Cluster Toolkit: <http://bit.ly/2u3LYlq>
- Inter-Agency Network for Education in Emergencies Toolkit: <http://bit.ly/2utWISz>



Photo Credit: Vanuatu NDMO

25. WASH



CURRENT STATUS

The WASH Cluster is led by the Department of Geology, Mines and Water Resources (DGMWR).

The objectives of the Vanuatu WASH Cluster include:

- Reduction in the incidences of morbidity and mortality cases due to WASH-related diseases
- Return to normalcy of affected populations by providing safe access to and ensuring the use of water, sanitation and hygiene in emergency situations, in collaboration with the partners
- Planning and implementation of proportionate, appropriate and timely WASH responses in humanitarian crisis situations, which will address both the immediate needs of the affected populations as well as planning for future needs and improved disaster resilience
- Facilitate effective sharing of information amongst agencies and organizations, including local organizations and local government partners involved in WASH response efforts, preparedness and recovery



NATIONAL KEY REFERENCE DOCUMENTS AND WEBSITES

- Vanuatu Wash Cluster NDMO Website: <http://bit.ly/2eJfN7u>



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SUPPORT ARRANGEMENTS

VHT at the national level and WASH Cluster at the national level.

During disasters, the WASH Cluster is commonly in need of:

- Resource Mobilization support
- WASH supplies
- Information management support



INTERNATIONAL GUIDANCE and Resource Material

- Global WASH Cluster Coordination Deployment Kit: <http://bit.ly/2u3lrF7>
- Global WASH Cluster Technical Guidance: <http://bit.ly/2vwlszQ>
- Sphere Minimum Standards in Water Supply
- Sanitation and Hygiene Promotion: <http://bit.ly/2uD5Pvg>

26. FOOD SECURITY & LIVELIHOODS



CURRENT STATUS

The Food Security and Agriculture Cluster (FSAC) supports MALFFB as a coordinating forum for Climate Change and Disaster Risk Reduction (CCDRR) for the primary production sector and food and nutrition security. This cluster provides a forum for bringing together national and international partners to improve the timeliness and effectiveness of assistance and support advocacy efforts to minimize the impact of climate change and hazards for the vulnerable communities and sectors in Vanuatu. In particular, it will help ensure coherent, coordinated and integrated initiatives that are driven by evidence-based assessment of food security needs of the affected population.

The FSAC coordinating structure is developed with the endorsement of the MALFFB and the NDMO and in collaboration with the PHT Regional Food Security Cluster, such as FAO and WFP. The Risk and Resilience Unit will act as the Secretariat of the FSAC.

The PHT Regional Pacific Food Security Cluster, (led by FAO and WFP) supports the FSAC in revising the needs assessment forms for disaster in line with the multi-sectoral “Rapid Technical Assessment.”



NATIONAL KEY REFERENCE DOCUMENTS AND WEBSITES

- Vanuatu Food Security and Agriculture Cluster (FSAC): <http://bit.ly/2urqHUK>



National Key Contacts

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SUPPORT ARRANGEMENTS

The PHT Regional Cluster has supported the FSAC in developing the SOPs for Emergency Food Distributions, which is currently under review by the cluster for eventual endorsement.



INTERNATIONAL GUIDANCE and Resource Material

- IASC Reference Module for Cluster Coordination at Country Level: <http://bit.ly/2utMdsX>
- Global Food Security Cluster Emergency Preparedness Planning Guidelines: <http://bit.ly/2u3tEj>

27. PROTECTION



CURRENT STATUS

The formation of the Gender and Protection Cluster in Vanuatu on 13 March 2014 coincided with TC Lusi hitting Vanuatu. The response was the first time where gender and protection was considered as part of the assessment and response phases. In light of the experience gained during that emergency as well as the frequency and severe impact of natural disasters in Vanuatu, it was decided that the work of the cluster should be continued. As part of the NDMO's coordination structure, the Gender and Protection Cluster contributes to improving preparedness for responding to natural disasters in a gender and protection-sensitive manner. The Cluster also ensures that timely, effective and coordinated assistance is provided to all persons affected by natural disasters in Vanuatu during emergency operations.

The Gender and Protection Cluster comprises of representatives of national ministries, UN Agencies, international and National NGOs, national women's organizations, the International Federation of Red Cross and Red Crescent Societies (IFRC), the Vanuatu Red Cross Society (VRCS) and other organizations with a focus on protection. The DWA of the Vanuatu Ministry of Justice and Community Services (MJCS) is the designated lead agency of the Vanuatu Gender and Protection Cluster. Care International and Save the Children will act as co-leads and focal points for gender and child protection respectively.



NATIONAL KEY REFERENCE DOCUMENTS AND WEBSITES

- Gender & Protection Cluster on NDMO Website: <http://bit.ly/2ur7cvL>
- Ministry of Justice & Women's Affairs Website: <http://bit.ly/2tUS1qX>



National Key Contacts

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SUPPORT ARRANGEMENTS

Working groups are established under the Gender and Protection Cluster as appropriate (e.g. Internally Displaced People (IDP) working group met for the main period of displacement during TC Pam).

During preparedness, the Pacific Humanitarian Protection Cluster (PHPC), based in Suva, provides technical advice and capacity strengthening to the Vanuatu Gender and Protection cluster.

In 2016, members of the Gender and Protection Cluster participated in a regional workshop related to gender and protection and with the lead of PHPC, co-facilitated a capacity strengthening national workshop in Vanuatu on Gender and Protection in Humanitarian Action.



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INTERNATIONAL GUIDANCE and Resource Material

- IASC Operational Guidelines for the Protection of Persons in Situations of Natural Disasters: <http://bit.ly/2tAG8X6>
- Sphere Standards for Protection: <http://bit.ly/2vcut2J>
- IASC Guidelines for Integrating Gender-Based Violence Interventions in Humanitarian Action (2013): <http://bit.ly/2vwR09Y>
- Child Protection in Emergencies Coordination Handbook: <http://bit.ly/2vcn7wc>
- IASC Policy on Protection in Humanitarian Action: <http://bit.ly/2tl2iRO>

28. SHELTER



CURRENT STATUS

The Shelter Cluster is led by the PWD and supported by IFRC in accordance with its global shelter mandate). The Cluster coordinates a coherent and effective humanitarian shelter response following disaster events, as well as continued preparedness activities in collaboration with other clusters, government agencies and stakeholders.

Membership of the Vanuatu Shelter Cluster is open to any organization (government, national and international NGOs, Red Cross, faith-based organizations, the UN etc), that has an operational capacity in the provision of humanitarian shelter following disaster events in Vanuatu. During the TC Pam response, more than 30 partners were involved in the provision of shelter assistance. During preparedness times, about 10 partners are active.

Currently, the PWD is assigned as the Shelter Cluster Lead (as stated in the NDMO Briefing Pack from January 2017), but this arrangement does not appear to have been formalized in the National Disaster Plan. Consequently, the roles and responsibilities of the Shelter Cluster lead have not been integrated into the PWD work plans, TOR, or in the job description of the Shelter Cluster lead. Furthermore, it does not appear that the resources have been allocated to support the day-to-day functioning of this role.

Formal recognition of the PWD's role as the Shelter Cluster lead and allocation of resources will help ensure a clear and dedicated Shelter Cluster coordination structure. Internally, the Shelter Cluster continues to review its TOR, which will be shared with the NDMO once completed.

The Vanuatu Building Code consists of three policy guidance (National Building Code for Vanuatu, Home Building Manual: Vanuatu, and A Partial Commentary on the National Building Code: Vanuatu). These can be purchased from the Cashier, Department of Finance, then the books can be collected from office of the Physical Planning Unit (PPU), Ministry of Internal Affairs.



NATIONAL KEY REFERENCE DOCUMENTS AND WEBSITES

- Shelter Cluster Vanuatu: <http://bit.ly/2ureSOk>
- TC Pam Shelter Cluster Response Plan: <http://bit.ly/2uuuPSt>



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SUPPORT ARRANGEMENTS

The Pacific Regional Shelter Cluster, as part of the PHT, currently has dedicated resources in place to support the preparedness activities of the Vanuatu Shelter Cluster, as well as initial surge support in response to a medium- to large-scale disaster at the request of the Shelter Cluster lead. In the event of a medium- to large-scale disaster where international assistance has been requested, the Global Shelter Cluster, in consultation with the Vanuatu Shelter Cluster, will endeavor to deploy a Shelter Coordination Team (SCT) to support coordination during the humanitarian phase of the response.

Discussions with national actors (primarily the government) and their endorsement of the support arrangements should specify which officials or committees have agreed and link to any reference documentation. This is currently under discussion with the drafting of a TOR for the Vanuatu Shelter Cluster.



INTERNATIONAL GUIDANCE and Resource Material

- Sphere Minimum Standards in Shelter, Settlement and Non-Food Items: <http://bit.ly/2uDfmCz>



CURRENT STATUS

The DSPPAC in the Prime Minister's Office coordinates and manages recovery efforts. Each cluster is responsible for preparing their cluster transition plans from response to recovery. These plans are formalized through the inter-cluster process led by the NDMO and passed to DSPPAC.

SUPPORT ARRANGEMENTS

Support from regional partners to improve the country's understanding of these mechanisms and to integrate into strategic planning is required.

In the short window following a disaster, the Government of Vanuatu through the Early Recovery (ER) Cluster or directly through the Director of the NDMO may seek support from UNDP to conduct a Post Disaster Needs Assessment (PDNA) and or ER Coordination. For PDNAs, UNDP can discuss options with Trilateral Partners, the EU and World Bank, as well as SPC. Early Recovery coordination can be provided to support the ER cluster to draft ER programmes in order to contribute to the swift and effective recovery of affected communities. In addition, UNDP may develop small projects to work with communities to support their livelihoods by providing access to markets, health clinics and by restoring community water supplies.

In times of disaster preparedness – and subject to available resources – other institutional strengthening support may be provided by UNDP in the following areas: arrangement for direct linkages between the Pacific Humanitarian Team and the NDMO and NDC for overall guidance on response and recovery and for awareness on recovery options and train cluster members through scenario exercises; help with SOPs for the ER Cluster and preparedness for livelihoods support in the aftermath of a disaster.



INTERNATIONAL GUIDANCE and Resource Material

- Disaster Needs Assessment and Recovery Framework Guidance: <http://bit.ly/2uxje7d>



CURRENT STATUS

The NDMO has run provincial simulation exercises in Torba and Tafea provinces in late 2016 in conjunction with partner agencies. In August 2016, the US Army Pacific Command ran a tabletop exercise in Port Vila with the NDMO, line ministries, NGOs and the UN. In February 2017, the NDMO and the VMGD participated in the Exercise Pacific Wave (PacWave) 2017 exercise.

SUPPORT ARRANGEMENTS

The NDMO will require support in 2017 to run a simulation to test the Tsunami Warning System in Port Vila and Luganville.



NATIONAL KEY REFERENCE DOCUMENTS AND WEBSITES

- TC Pam Lessons Learned:
<http://bit.ly/2uuhQQH>
- Provincial Disaster Simulation Guidelines:
<http://bit.ly/2vc2YJm>
- National Disaster Simulation Guidelines:



INTERNATIONAL GUIDANCE and Resource Material

- Pacific Disaster Simulation Framework [draft under development]



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Photo Credit: Vanuatu NDMO



CURRENT STATUS

The NDMO updates a Cyclone Support Plan on an annual basis. This was most recently conducted in November 2016 (refer to the hyperlink below for more information).

The NDMO has the Tsunami Support Plan from 2012. This plan should be used for general reference only.



NATIONAL KEY REFERENCE DOCUMENTS AND WEBSITES

- NDMO 2016 / 2017 Cyclone Support Plan: <http://bit.ly/2tEK1PJ>



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32. EVACUATION CENTRES, DISPLACEMENT COORDINATION AND DURABLE SOLUTIONS



CURRENT STATUS

In order to coordinate displacement related issues during TC Pam response, the Government of Vanuatu requested support from IOM to provide assistance (ongoing) in coordination and management of displacement issues.

This assistance is to ensure the effective coordination and information management of IDPs response and recovery through the Evacuation Centers Working Group under the Shelter Cluster and IDPs Working Group under Protection Cluster, both working groups are led by the NDMO and IOM. Based on recommendations from the TC Pam lessons learned, through the working groups, the NDMO has completed:

- National guidelines for the evacuation centres assessment and selection
- Compiled a countrywide list of potential evacuation centres
- Drafted guidelines for the operations and management of the evacuation centers (under stakeholders' consultation)
- Drafted MEND (Mass Evacuation in Natural Disaster- Volcanos) guide with the help from IOM, OCHA and UNDAC member states (under the review of government)
- NDMO is finalizing a national CCCM program framework to build national capacity on displacement-related issues with a key focus on climate and natural disaster-induced displacement.
- A full-time national CCCM officer is part of the NDMO-PSC structure
- MoCCA has initiated a process of drafting a protection centered displacement policy to achieve durable solutions for the displaced populations



NATIONAL KEY REFERENCE DOCUMENTS AND WEBSITES

- NDMO Evacuation Centre Guidelines <http://bit.ly/2vnaxgP>
- Climate Change and Disaster Risk Reduction National Policy 2016-2030
- NDMO Strategic development plan 2016-2020
- Disaster act TC PAM lessons learned report
- TC-PAM DTM initial rounds and reports
- Inter-cluster minutes and reports
- Shelter Cluster Minutes and report



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SUPPORT ARRANGEMENTS

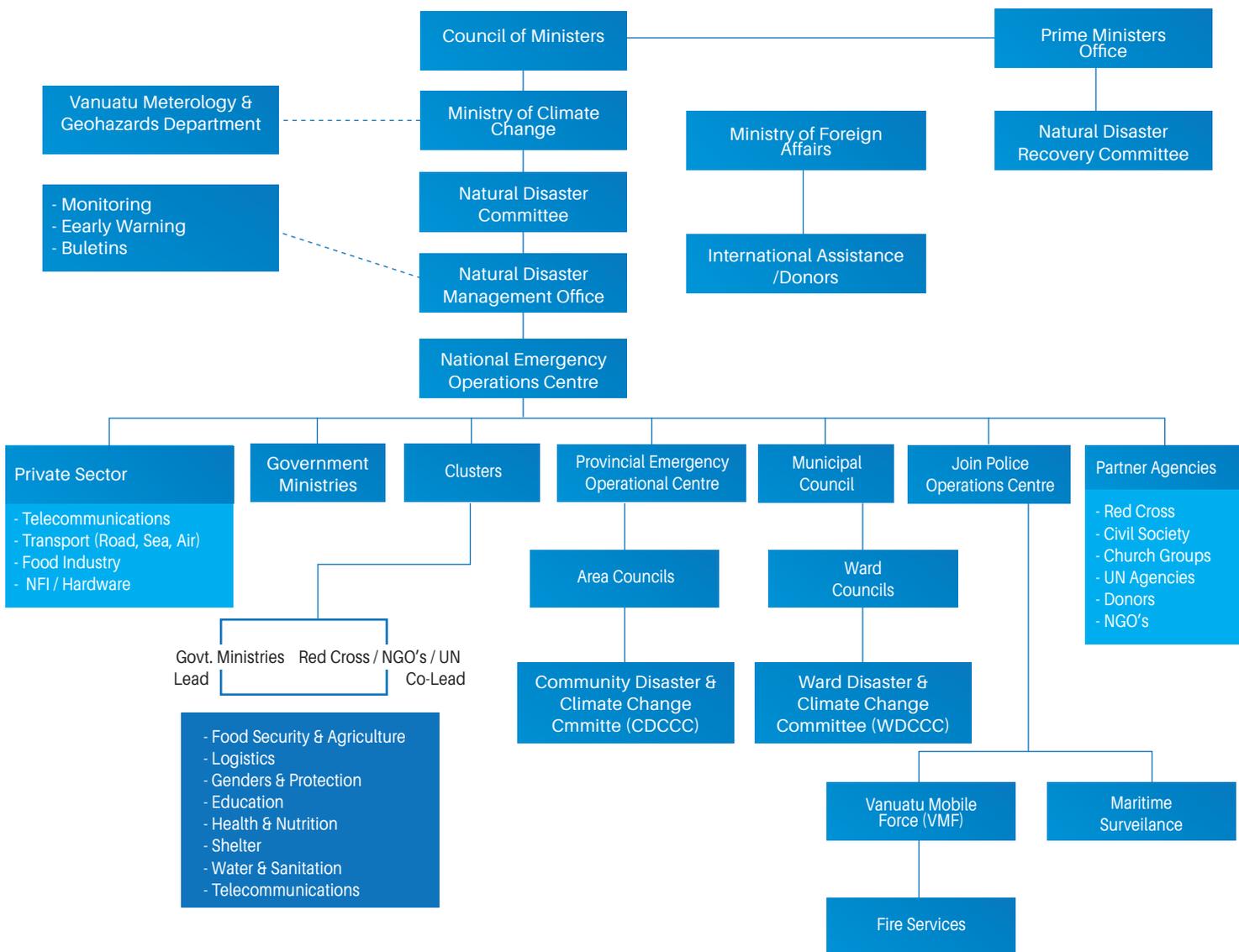
A National Steering Committee for the displacement policy project has been established. It is assisting the NAB in overseeing and guiding the policy development process. The NDMO continues to work with IOM to support this process.



INTERNATIONAL GUIDANCE and Resource Material

- Protracted Displacement and Durable Solutions: <http://bit.ly/2gXVuDW>
- Shelter and Settlements: <http://bit.ly/2mn7GMG>

ANNEX 1 STRUCTURE FOR DRM IN VANUATU



National Coordination Structure
National Disaster Management Office
January 2017



Pacific
Humanitarian
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