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**Cover Image:** Communities displaced from Ambae to Espiritu Santo island set up informal settlements outside the main city of Luganville using shelter items provided by the Vanuatu Red Cross. September 2018 © IOM/Caroline Logan
Acronyms and Abbreviations

CCDRR  Climate Change and Disaster Risk Reduction
CDCs   Community Disaster Committees
CDCCCs  Community Disaster and Climate Change Committees
CwC    Communicating with communities
DFAT   Australian Department of Foreign Affairs and Trade
ECHO   European Civil Protection and Humanitarian Aid Operations
DLA    Department of Local Authorities of the Ministry of Internal Affairs
DOCR   Department of Civil Registry
DOE    Department of Energy
DOL    Department of Labour
DRR    Disaster-Risk Reduction
DSPPAC (DSPPAC) Department of Strategic Policy, Planning and Aid Coordination of Prime Minister’s Office
DWA    Department of Women’s Affairs
DEPC   Department of Environmental Protection and Conservation
FRDP   Framework for Resilient Development in the Pacific: An Integrated Approach to Address Climate Change and Disaster Risk Management
GCF    Global Climate Fund
GIZ    German Agency for International Cooperation
GoV    Government of Vanuatu
IASC   Inter-Agency Standing Committee (IASC)
IDPWG  Internally-Displaced Persons Working Group
IOM    International Organization for Migration
MALFFB Ministry of Agriculture, Livestock, Forestry, Fisheries and Biosecurity
MoCCA  Ministry of Climate Change Adaptation
MoET   Ministry of Education and Training
MFAT   New Zealand Ministry of Foreign Affairs and Trade
MoIA   Ministry of Internal Affairs
MIPU   Ministry of Infrastructure and Public Utilities
MoH    Ministry of Health
MoJCS  Ministry of Justice and Community Services
MLNR   Ministry of Land and Natural Resources
MoYS  Ministry of Youth and Sports
NAB  National Advisory Board on Climate Change and Disaster Risk Reduction
NCC  National Council of Chiefs (Malvatu Mauri)
NDMO  National Disaster Management Office
NYC  National Youth Council
NWG  National Women’s Group
PDC  Provincial Disaster Councils
PDCCCs  Provincial Disaster and Climate Change Committees
PDPs  Provincial Disaster Plans
PHT  Pacific Humanitarian Team
PRDS  Progressive Resolution of Displacement Situations
SAMOA  Small Island Developing States Accelerated Modalities of Action (SAMOA Pathway)
SoP  Standard Operating Procedure
TVET  Technical and Vocational Education and Training
UNFCCC  United Nations Framework Convention on Climate Change
UNJP  United Nations Joint Presence
UNCT  United Nations Country Team
UNISDR  United Nations Office for Disaster Risk Reduction
USP  University of the South Pacific
VANGO  Vanuatu Association of Non-Government Organisations
VCAN  Vanuatu Climate Change Adaptation Network
VCC  Vanuatu Council of Churches
VCCDRRP  Vanuatu Climate Change and Disaster Risk Reduction Policy 2016-2030
VCCNM  Vanuatu Cultural Centre and National Museum
VISI  Vanuatu Infrastructure Strategic Investment Plan 2015-2024
VHT  Vanuatu Humanitarian Team
VMGD  Vanuatu Meteorology and Geo-hazards Department
VNLUPZP  Vanuatu National Land Use Planning and Zoning Policy 2013
VNSO  Vanuatu National Statistics Office
Vanuatu is vulnerable to natural hazards including extreme weather events such as floods, droughts and tropical cyclones as well as to seismic activity such as earthquakes, tsunamis, and volcanic eruptions which all pose risks to the internal displacement of vulnerable communities. Whilst climate change remains a major challenge globally, it remains the most significant threat to human security and sustainable development in Small Island Developing States (SIDS) like Vanuatu.

Climate change has a greater impact on those groups of the population who are most reliant on natural resources for their livelihoods and who have the least capacity to cope with the impacts of disasters.

This policy document aims to be a living document that reflects itself as a coherent national instrument to clearly allocate responsibilities within the government and serve as a guide for effective cooperation and coordination between all the relevant parties. The Ministry of Climate Change Adaptation, Meteorology, Geo-Hazards, Energy, Environment and Disaster Management, will lead the implementation of the policy and will work through an inter-ministerial committee including the Department of Strategic Policy, Planning and Aid Coordination of the PMO; National Disaster Management Office (NDMO); National Advisory Board on Climate Change and Disaster Risk Reduction (NAB); Department of Local Authorities of the Ministry of Internal Affairs and the Malvatu Mauri (National Council of Chiefs).

The Ministry urges other government and non-governmental partners leading sectoral-level interventions to use the displacement policy in mainstreaming displacement and migration considerations into their policies and operational plans in order to support durable solutions for communities affected by displacement. To support this process, the Vanuatu National Disaster Management Office will be leading the development of technical standard operating procedures on the protection and assistance of those affected by all drivers of internal displacement. This policy document also envisages the role of women in the decision-making process including at community-level and sector-level planning and implementing stages.

Foreword

Hon. Ham. Lini Vanuaroroa
Vanuatu Minister of Climate Change Adaptation, Meteorology, Geo-Hazards, Energy, Environment and Disaster Management
Preamble

Sudden and slow-onset disasters are increasing features of Ni-Vanuatu life. Disasters can have devastating effects on the livelihoods, physical security and well-being of communities and threaten the survival of socio-cultural systems.

Displacement – temporary or permanent – is a major impact of disasters, exposing people to many risks as they are obliged to leave their homes in search of safety and secure livelihoods. While community, family and kinship are the primary safety nets for Ni-Vanuatu people, disasters can overwhelm the coping capacities of all communities. Climate change, combined with increasing urbanization and other factors, is already increasing the impacts of natural hazards and disasters in Vanuatu and the Pacific region.1

In recent years significant developments towards disaster risk reduction and climate change adaptation have been made at global and regional levels, through initiatives including the Sendai Framework2, UNFCCC,3 the Paris Agreement,4 the 2030 Agenda for Sustainable Development and Sustainable Development Goals (SDGs),5 and the Framework for Resilient Development in the Pacific 2017-2030 (FRDP).6 Increasingly, the importance of responding to human mobility and internal displacement needs has been recognised in these global and regional frameworks. At the national level, Vanuatu's Climate Change and Disaster Risk Reduction Policy (VCCDRRP) (section 7.6.6) also calls for the "development of a national policy on resettlement and internal displacement".7 This policy fulfills that mandate, and draws on the principles included in these global, regional and national frameworks to respond to needs of local communities in Vanuatu.

Through mainstreaming displacement and mobility considerations into key sectoral areas of the Government, this policy also takes concrete steps towards achieving the goals of Vanuatu’s National Sustainable Development Plan 2016-2030, the “People’s Plan 2030”,8 and other national policies relating to water, child protection, gender, agriculture, health, education, food security, urban planning and environment. This policy also works towards operationalizing the protections included in the Vanuatu National Land Use Planning and Zoning Policy 2013 (VNLUPZP),9 and responds to the recommendations made in the Tropical Cyclone Pam – Lessons Learned Workshop Report released in 2016.10

Development of the National Policy on Climate Change and Disaster-Induced Displacement has been led by the National Advisory Board on Climate Change and Disaster Risk Reduction (NAB). The impetus for developing the policy stems from the increasing frequency of requests received by the Ministry of Climate Change Adaptation (MoCCA), National Disaster Management Office (NDMO), Provincial Governments and other agencies from communities directly affected by displacement. The intensifying need to evacuate people facing flood, cyclones and other hazards, as well as requests for assistance from communities facing eviction and land conflicts, has led the Government to identify a clear policy gap in terms of reducing the triggers of displacement, protecting people when displacement occurs, and addressing the long-term recovery and development needs of communities affected by displacement, including host communities.

To respond to these challenges, the National Policy on Climate Change and Disaster-Induced Displacement aims to help guide emergency and development planners to work together with the Government of Vanuatu to address the needs of all communities affected by displacement, including people at-risk of displacement, displaced people, internal migrants, people living in informal settlements, and host communities.

This policy aims to enable government Ministries to work together to provide protections for people at each stage of the displacement cycle, with a view to achieving the ultimate aim of durable solutions for all people affected by displacement. It recognizes the primary responsibility of the government to provide assistance to people affected by displacement, as reflected in the VCCDRRP and the People’s Plan 2030.11 Through strengthening existing planning initiatives, multi-hazards mapping, disaster-risk reduction and climate change adaptation efforts, the policy aims to reduce the triggers of displacement as much as possible. It recognises that planned relocation is an option of last resort. Where communities do need to move away from hazards, either temporarily or permanently, the policy aims to ensure that lessons learned from previous relocation experiences globally and in the Pacific are taken into account, so that movement takes place with dignity and with appropriate safeguards and human rights protections in place.12

The policy also aims to address displacement risks in the broader mobility context of Vanuatu, including traditional and customary land arrangements, development pressures and rural to urban migration, recognising that displacement is triggered not only by natural hazards, but also from other crises. In this way, the concept of “disaster”, as understood in this policy, is broad and does not relate only to natural hazards, but also includes a range of crises affecting communities, including evictions, land conflicts and development-induced displacement. The policy aims not to discriminate depending on the trigger for displacement, but rather to
approach displacement holistically in order to provide assistance to affected communities across a range of different scenarios following a common set of principles and standards.\textsuperscript{13} The policy proposes twelve strategic priority areas for action to ensure displacement and human mobility considerations are mainstreamed into Vanuatu’s planning at national, provincial and local levels, building on existing national policy initiatives.\textsuperscript{14} Strategic areas are grouped into systems-level interventions and sectoral-level interventions. Systems-level interventions relate to:

1. institutions and governance
2. safeguards and protection
3. evidence, information and monitoring
4. capacity-building, training and resources.

Sectoral-level interventions relate to:

5. safety and security
6. land, housing, planning and environment
7. health and well-being
8. education
9. infrastructure and connectivity
10. agriculture, food security and livelihoods
11. traditional knowledge, culture and documentation
12. access to justice and public participation.

The policy also identifies cross-cutting issues, such as partnerships, gender responsiveness, social inclusion, community participation, as well as disaster-risk reduction, climate change adaptation and safe, well-managed migration, which relate to and underpin all of the twelve areas.

Development of this policy has taken a conflict-sensitive approach, incorporating the views of many different stakeholders. Wide-ranging consultations have been held with communities affected by displacement, government and non-government agencies at national, provincial and local levels, the private sector and academia.\textsuperscript{15} At the request of the Government, the International Organization for Migration (IOM) has provided technical support to develop the policy, made possible through the IOM Development Fund.

Recovering from displacement requires a well-coordinated, well-resourced, multi-disciplinary and multi-stakeholder approach to ensure that all people receive the support and assistance required. This policy aims to ensure that all people affected by displacement, including host communities, are included in national development planning and have equal opportunities to share in the country’s growing security, wealth and prosperity.
Statement of key issues and context: What is displacement?

Displacement is a process whereby individuals and communities are obliged to move, either temporarily or permanently, because they are no longer able to reside on the land on which they live or lose access to land and natural resources upon which their livelihoods depend. Globally, the triggers of displacement vary considerably and include conflict, persecution and disasters. This policy uses the term “disaster,” rather than “natural disaster,” based on the understanding that disasters can stem from both natural hazards, as well as other crises, e.g. evictions, land conflicts and/or development and infrastructure projects, which, when not planned well, can also be considered to be a type of “disaster” triggering displacement.
Drivers of Displacement

Disasters which give rise to displacement can also be both sudden-onset disasters (such as, cyclones and tsunamis) and slow-onset disasters which emerge gradually over time (such as, environmental degradation, erosion and sea-level rise). Often displacement can have multiple causes. In relation to disasters, climate change can be an influential factor, but it is not the only cause. Population growth, weak governance structures, environmental degradation and poor urban planning are also important factors that weaken resilience and increase the effects of climate change, exposing people to increased risks of displacement.

While this policy focuses primarily on physical displacement, it is important to be aware of how disasters, climate change and other unsustainable development processes can have displacing effects on communities even where they continue living in the same location. Displacement can involve diminishing livelihoods, through slow-onset environmental events (e.g. drought, salinization of water bodies, sea level rise and environmental degradation) or through losing access to natural resources, gardens and agricultural land critical to sustaining livelihoods. These processes may prompt communities to consider planned relocation in anticipation of the increasing effects of environmental change, including climate change.

In the context of displacement, it can sometimes be unclear whether movement is voluntary or involuntary, and it is important not to create an artificial dichotomy. Households may migrate or relocate pro-actively to pre-empt displacement. Other displacements occur more immediately with little warning, or with less choice about how movement takes place. Conceptualising human mobility on a continuum or spectrum is helpful, to reflect the varying degrees of control people may have in different displacement contexts. The diagram below is a simple depiction of the different ends of the continuum. While it does not take into account an array of external and additional factors, it broadly depicts how much choice or control may be available to an individual or community, depending on the “triggers” for displacement and migration. The triggers (such as sudden-onset disasters, evacuations, conflict, diminishing livelihoods) are depicted along the continuum. In reality these processes, triggers and drivers are very complex. People may also be impacted by multiple triggers combined with other factors, which influence individual and household decision-making processes in different ways.

Displacement, especially where it is unplanned or there has been little time to prepare, can have serious impacts on the security, health and well-being of individuals. Deprivation can occur through lack of access to shelter, food, water, sanitation, basic services and utilities. Impoverishment can result from interruptions to income-generating activities. Assets may be lost or damaged and are often uninsured. Socio-cultural and economic networks can be impacted or lost. Vulnerable groups, such as women, children, elderly people, people with disability or chronic illness experience specific risks. Women, children and others may be exposed to sexual and gender-based violence and human trafficking when displacement occurs. Displacement can also contribute to violence against women both at a household and community level. Access to education and health services can also be disrupted as efforts to stabilise other immediate needs take priority.

In the context of planned relocation, these risks still exist. Past relocation experiences globally and in the Pacific have shown that it is very difficult to minimise the negative impacts experienced by communities moving to new locations. Displacement, including contexts where people are returning to previous locations, integrating locally or relocating, can also contribute to political and social unrest, especially where community grievances are not resolved quickly.
Displacement context in Vanuatu

In 2016, Vanuatu was ranked the most at-risk country to natural hazards in the world, primarily because of its extremely high exposure to disaster events and the frequency with which these events occur. In Vanuatu, exposure to natural hazards combines with other factors, such as growing urban to rural migration, insecure land tenure arrangements, and the effects of development and small-scale urbanisation. The following processes are the core drivers of displacement in Vanuatu, bearing in mind that displacement can stem from a combination of these triggers:

- Sudden-onset disasters, including cyclones, volcanoes, earthquakes, tsunamis, and impacts of La Niña, including heavy rainfall and flood, requiring evacuation and resulting in both temporary and permanent displacement;

- Slow-onset disasters, including erosion, falling volcanic ash, environmental degradation, sea level rise and drought stemming from El Niño, which is motivating some communities to consider relocation as an adaptation option;

- Other crises, which have similar displacement impacts, including:
  - Rezoning as a result of hazards-mapping/identification of disaster-prone areas deemed no longer safe for communities to live;
  - Evictions stemming from private development or public infrastructure/development and planning initiatives, also referred to as "development-induced displacement";
  - Land conflicts, especially where people are migrating to new locations as an adaptation strategy;
  - Insecure land tenure arrangements, especially in informal settlements in peri-urban areas.
  - Unmanaged rural to urban migration, as new migrants move into informal settlements in peri-urban and hazard-prone areas, later requiring evacuation when these areas are affected by disaster, such as flood.

In some contexts, displacement may only be temporary and communities can return to their original locations soon after the disaster risks subside. In other circumstances it may not be safe or sustainable to return. While comprehensive data on displacement in Vanuatu is not available, there have been some estimates of the numbers of affected people in relation to specific events. In March 2015, Category 5 Tropical Cyclone Pam impacted an estimated 188,000 people and displaced more than 65,000 people.

Displacement in Vanuatu needs to be understood within the broader mobility, climate change and development context of the country. In Vanuatu, the effects of climate change are already being felt in terms of impacts on fishing, ecosystem health, saltwater inundation of freshwater, coastal areas and groundwater, compromised food security, pest and disease outbreaks, and an increase in the frequency and intensity of sudden and slow-onset disasters. These impacts are placing existing environmental systems, governance and social structures under stress and are also increasing the drivers of internal migration within Vanuatu, as people increasingly move towards urban centres.

Urban population growth in Vanuatu is increasing at almost twice the rate of rural population growth, with around one quarter of the population living in urban and peri-urban areas. Most internal migration is towards Shefa Province on the main Island of Efate, where the national capital city, Port Vila, is located. Other growing urban centres include the towns of Lenakel on the island of Tanna and Luganville on the island of Espiritu Santo. The largest proportions of rural-urban migrants tend to come from the provinces of Tafea, Malampa and Penama. The reasons for internal migration are complex, and while they relate to environmental changes in places of origin, they are also shaped by pull-factors, including the availability of jobs, access to education, health and other services more readily available in the urban centres.

As people move to urban centres, informal settlements in the peri-urban areas of Port Vila and Luganville are expanding, which compounds the risk of displacement when natural hazards occur. Informal settlements tend to have limited disaster-resilient housing and community infrastructure and are often located in hazard-prone areas with poor access to water and electricity. There is limited information about the number of people living in these conditions, however one source suggests that around 15,400 people are living in informal settlements in Port Vila alone, representing 35 per cent of the city's population of 44,000 (as of 2013). Areas where informal settlements are reportedly expanding include: Blacksands, Mele and Mele Maat, Freshwota, Seaside town and Eratap. In rural and remote areas of Vanuatu, communities are grappling with many environmental and economic pressures shaping their decisions as to whether they stay in place or migrate to new locations. Erosion, sea level rise and environmental degradation are push-factors motivating people to consider moving to alternative locations.

Relocation to nearby, safer and more
suitable land may be a potential adaptation option for some. However, planned relocation requires complex negotiations relating to land availability, transfer and ownership. There is currently limited guidance from the National and Provincial Governments about how to go about negotiating new land arrangements with customary land holders.33 Thus, land is a critical consideration relevant to understanding and resolving displacement challenges in Vanuatu, as it is in many countries.

Policy and governance context

Global policy context

At a global level, important international frameworks set the scene to respond to displacement in a holistic way. The Sendai Framework aims to minimise loss of life, and social and economic impacts from disasters through enhancing cooperation between countries, developing disaster risk reduction plans, promoting the use of multi-hazard, early warning systems and addressing displacement risks.34 The UNFCCC, adopted in 1992, sets out a suite of measures to assist countries adapt to the impacts of climate change. The Paris Agreement, adopted at the Paris Climate Change Conference (COP21), recognises the growing links between climate change, disaster-induced displacement and the need to protect human rights. The Paris Agreement has led to the establishment of a Task Force on Displacement, which will develop recommendations to avert, minimise, and address displacement related to the adverse effects of climate change.35 Recognising the adverse impacts of displacement and humanitarian crises on sustainable development, the 2030 Agenda for Sustainable Development and Sustainable Development Goals (SDGs) promote safe and well-managed migration and highlight the importance of addressing the needs of internally displaced people and migrants.36 The Guiding Principles on Internal Displacement37 also identify internationally recognised rights and protections that must be provided to internally displaced people, including people displaced by disaster. The Agenda for the Protection of Cross-Border Displaced Persons in the Context of Disasters and Climate Change, endorsed by 109 states in 2015, also make recommendations that governments respond to disaster risks in country to reduce the drivers of internal displacement. The Agenda recommends relocation schemes be avoided if possible, and where relocation cannot be avoided then measures need to be in place to protect people from increased risks and impoverishment.38

Other important international frameworks include the Guiding Principles for Early Recovery, which seek to integrate early recovery considerations into the emergency and humanitarian phase of disaster response, so that recovery aligns with national development planning and provides a sustainable process for recovery. Early recovery also seeks to advance gender equality in all stages of recovery planning.39 Similarly, the Inter-Agency Standing Committee (IASC) has recently endorsed the IASC Framework on Durable Solutions, which supports planning for long-term sustainable solutions for displaced populations, including displacement from disasters and climate change.40

Regional policy context

In the Pacific region, the Framework for Pacific Regionalism,41 SAMOA Pathway,42 and the FRDP together provide an overarching pathway to strengthen resilience to climate change and disaster risk management, including displacement. The FRDP calls for Pacific countries to integrate human mobility aspects into national policies and actions to protect individuals and communities vulnerable to climate change and disaster-related displacement and migration, including through relocation and labour migration policies.43 There have also been suggestions made at the Pacific Islands Forum Secretariat (PIFS) meetings by participants about the potential to develop a Pacific regional legal framework on human mobility which would create a binding document to regulate cross-border human mobility in the Pacific.44 Protecting migrants’ rights and facilitating safe, well-managed migration are also priorities of the United

"The islands have limited infrastructure, so people are moving into town…but they settle in flood-prone areas, which causes problems. Every time it floods they need to be evacuated. This is like migrating the migrants."

Anonymous government representative
Sanma Province, March 2017
Nations Pacific Strategy currently being developed.

Yet, while these frameworks provide guidance at global and regional levels, there are still few examples of national governments developing holistic policies to address displacement. Model National Plans are being developed in Bangladesh, the Maldives and Nepal, although these have not yet been adopted. Fiji has begun to develop national relocation guidelines. Vanuatu is one of the first countries regionally and globally to prepare a comprehensive policy on internal displacement stemming from disasters and climate change which includes recommended actions on return and reintegration, local integration and planned relocation, as well as integrating human mobility into development planning across Government. The policy is also innovative in that it aims to provide a common framework to assist all people affected by displacement, whether displacement is triggered through a natural hazard or through other crises, such as evictions, rezoning and development.

National policy context

The Government of Vanuatu has made significant inroads in recent years to build a conducive legislative and policy environment to reduce disaster risks, respond to emergencies, support climate change adaptation and promote sustainable and equitable development. The geographical context of Vanuatu as an archipelago of 80 islands creates many logistical challenges in meeting the diverse needs of different communities, many of which are located in remote locations.

While until now there has been no specific policy framework to address the needs of people affected by displacement, there are a number of legislative instruments, policies and government agencies working on areas relevant to displacement. Vanuatu’s National Sustainable Development Plan (NSDP) 2030, known as, “the People’s Plan 2030”, is the country’s highest level policy framework with an inclusive vision for a stable, sustainable and prosperous Vanuatu. The Plan is consistent with the aims of protecting people from displacement and promotes Vanuatu’s vibrant cultural identities, underpinned by a peaceful and just society. The People’s Plan 2030 commits to providing quality public services, including health and education, to all citizens. Enhancing resilience and adaptive capacity to climate change and disasters is also a core priority under the plan.

In 2012-13, MoCCA and NAB were established to oversee all aspects of disaster risk-reduction and climate change adaptation planning. The MoCCA has implementation oversight of the VCCDRRP, which incorporates many aspects of the Sendai Framework into Vanuatu’s domestic policy. The VCCDRRP also recommends specific actions to address human mobility needs in the face of climate change and disasters, including providing support for internally displaced populations (included in Action 7.6.1), and developing a national policy on resettlement and internal displacement (included in Action 7.6.6). Thus, this policy sits under the VCCDRRP and is designed to contribute towards implementing Actions 7.6.1 and 7.6.6 of the VCCDRRP through providing a comprehensive policy framework to address displacement in Vanuatu, including planned relocation. (Note that for the purposes of this policy, relocation and resettlement are taken to have the same meaning. For the sake of consistency and clarity, this policy refers to “planned relocation” or “relocation” rather than resettlement).

In Vanuatu, the National Disaster Management Office (NDMO) is responsible for coordinating responses to emergencies and disasters across Vanuatu, working closely with local and international NGOs to strengthen provincial and local disaster risk reduction plans, including mitigation, response, relief and recovery. The National Disaster Act 2006 establishes the NDMO and the National Disaster Committee. Following Tropical Cyclone Pam in March 2015, the Government also established a standing National Cluster System to enable humanitarian agencies and government to implement disaster preparedness activities year-round, and respond to disasters when they arise. For each cluster, a Government Agency holds the lead role, and a humanitarian partner holds a co-lead role. The Inter-Cluster is the coordinating mechanism for the eight technical clusters (Education, Emergency and Telecommunications, Food Security and Agriculture, Gender and Protection, Health and Nutrition, Logistics, Shelter, Water, Sanitation and Hygiene).

Through the work of the NDMO and National Cluster System, there has been significant progress towards establishing a protection framework relevant to evacuations. This has included the development of National Guidelines for the Selection and Assessment of Evacuation Centres and Operational

Please, do not take away people’s resilience. If you are going to provide services to people, explain everything involved to them and let them choose.

Anonymous government representative explaining the importance of not undermining community coping capacities when providing assistance, Tafea Province, March 2017.
Guidelines for Mass Evacuations. There are also Standard Operating Procedures to guide responses in relation to certain types of disasters. Yet, to date, there has been an emphasis on improving protections in temporary displacement scenarios, such as evacuations, rather than on longer-term recovery or working towards building durable solutions for communities, especially contexts where communities may not be able to return to places of origin following displacement.

Establishing durable solutions for people who cannot return to their places of origin involves cross-cutting and complex issues relating to land. Ownership of all land in Vanuatu is vested in indigenous custom owners by the Constitution. The Ministry of Lands and Natural Resources (MLNR) can acquire land from customary land holders in the public interest, and has an annual budget for land acquisition. However this is a highly sensitive process and there are few precedents within Vanuatu of this being done in the context of relocating communities away from hazards, or in a way that meets the needs of both relocating and host communities.

Establishing durable solutions for people affected by displacement also involves issues relating to land, livelihoods, infrastructure, health and education among other areas. Thus, at the national level, there are many key government agencies working on issues relevant to this policy. In addition to MoCCA, NDMO and MLNR, relevant agencies also include the Ministry of Internal Affairs (MoIA), Department of Local Authorities (DLA), MLNR, Ministry of Infrastructure and Public Utilities (MIPU) and Department of Strategic Policy, Planning and Aid Coordination (DSPPAC) of Prime Minister’s Office, Ministry of Health, Ministry of Justice and Community Services, Ministry of Education and Training and more.

Resolving displacement challenges needs to be carried out in a way that is consistent with existing land use and environmental planning policies and principles of national development planning. The recently adopted Vanuatu Land Use Planning and Zoning Policy 2013 (VLUPZP) provides some guidance. The VLUPZP requires protections to be in place to address negative impacts from land use changes and development, including the requirement for public consultation, mechanisms to assess and minimise damage, and compensation for land use changes. The VLUPZP also requires a grievance mechanism to be established to mediate between different groups affected by land use change, however the processes and protections contained in the VLUPZP have not yet been operationalised.

Existing policy gaps

While recent national policy developments are beginning to create the structures needed to address displacement challenges, there are key gaps in the existing national policy framework that this policy aims to fill. Currently, there is no clearly identifiable government agency (Ministry, Department, Office or coordinating body) that is responsible for addressing the long-term recovery needs of communities affected by displacement. Responsibility for different components relevant to long-term recovery are dealt with separately by different Government Ministries, but coordination in relation to recovery is limited.

For example, the MoIA has overarching responsibility for internal administration and security of the country. The DLA is responsible for physical town planning and service delivery in Provincial and Municipal areas. MoCCA is responsible for climate change adaptation and oversees the NDMO. The NDMO’s mandate relates to short-term emergencies, but not to long-term recovery planning. The NDMO can activate the National Emergency Operations Centre (NEOC) and National Cluster System where there is a sudden-onset disaster, such as a cyclone, where temporary evacuation is needed, but has limited structures in place to deal with more permanent displacement scenarios. The MLNR is responsible for land dealings and negotiations – a policy area central to resolving displacement challenges. Similarly, the MIPU is responsible for all infrastructure planning.

There are also clear policy gaps in terms of addressing the needs of people who are living in and moving into informal settlements, as well as displacement stemming from evictions, rezoning, development and infrastructure projects. These scenarios create humanitarian crises and are not easily separated from crises stemming from “natural” hazards. People living in informal

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We like living here because we can fish, however the beach is eroding away. There used to be a lot of room on the beach for the Nakamal. Now there is no room. We want to move back but the land there is owned by someone else.

Anonymous Woman explaining the predicament facing her coastal community. Tafea Province, March 2017.
settlements have very limited access to basic utilities (water, energy sources, health and education) or to evacuation centres, which increases vulnerability to the impacts of disasters and climate change. Informal settlements also tend to be located in hazard-prone areas, particularly flood-prone areas. Similarly, people evicted for private development reasons need to be afforded due process and basic humanitarian protections, and require assistance to establish long-term living arrangements in areas that are safe and suitable, with access to basic utilities, health care, and education for children.

Communities needing assistance, such as communities in informal settlements or communities seeking to relocate away from hazards, need guidance from many different government Ministries, however currently community leaders and Chiefs do not have a clear “first point of contact” to approach within Government. Currently, communities and Chiefs are approaching Area Councils, Provincial and Municipal Governments for assistance, yet the procedures for how Area Councils, Provincial and Municipal Governments can access coordinated assistance from different Ministries at a national level relating to resolving displacement situations are not well-defined.

As there is a lack of clarity about who is responsible for these challenges, responses to date have been ad hoc. On some occasions, the NDMO has offered temporary support to people who have been evicted or relocated to new areas by private developers. In other situations where communities have faced repeated flooding, Provincial governments have assisted people to live with other host communities for extended periods of time while longer-term living arrangements could be identified. Planning for these population groups needs to be underpinned by a strong focus on rights, gender and protection, and integrated into other national planning processes. Different protections are also needed to minimise risks at each stage of the displacement cycle. A strong focus on assisting host communities is also needed to minimise conflict and ensure resources are equitably shared in order to realise the vision of Vanuatu as an inclusive, peaceful and equitable nation.
Towards a durable solution for displaced people in Vanuatu

This policy builds the foundations necessary to provide long-term durable solutions for all people affected by displacement in Vanuatu and to ensure that protections are provided at each stage of the displacement cycle. It builds on and complements the work already underway in Vanuatu which addresses situations of temporary displacement and evacuations. A durable solution is achieved when displaced people “no longer have specific assistance and protection needs that are linked to their displacement and such persons can enjoy their human rights without discrimination resulting from their displacement.” Durable solutions will vary for different communities depending on their circumstances. There are generally considered to be three broad types of durable solutions:

1. Sustainable return and reintegration at the place of origin;
2. Sustainable local integration in areas where displaced persons have taken refuge (this may be in areas where people have moved temporarily or have been evacuated. It may also relate to people who are living in informal settlements);
3. Sustainable integration in another part of the country (planned relocation to elsewhere in the country).

This policy aims to support a common set of standards and protections to support people affected by displacement in relation to each of these options. In establishing durable solutions, it is particularly important that all people affected by displacement have the right to make voluntary and informed choices about which durable solutions options are the most suitable for them, and have the right to participate meaningfully in the planning and decision-making processes relating to establishing durable solutions for their communities (see the guiding principles for this policy at Section 3).

In Vanuatu, establishing the components of a durable solution (such as an adequate standard of living, access to education and health) is a goal for all Ni-Vanuatu people, not only for people who are displaced. Thus, many components of a durable solution align with the overarching national goals for all people contained in Vanuatu’s People’s Plan 2030. Accordingly, durable solutions must be achieved progressively and equitably using available resources.

The IASC criteria above have informed the development of this policy, however the strategic areas proposed are founded on the local priorities and values of Ni-Vanuatu communities, including the protection of traditional knowledge, relating to land, climate, ecology, agriculture, music and culture. The policy is structured to facilitate both systems-level and sectoral-level activities, to ensure the overarching governance structures are in place and that displacement considerations are included in all aspects of national development planning. The policy should be read in conjunction with other government policies, strategies and plans, included in Annex D and J.

All stakeholders at national, provincial and local levels are required to play a role under this policy to ensure displacement challenges are holistically addressed. The policy relies on the existing structures of government at national, provincial and local levels, in accordance with the Decentralisation Act 2013, to implement the strategic areas and actions relating to displacement.

At an international level, the eight criteria for a durable solution as established by the Inter-Agency Standing Committee (IASC) are:

- Long term safety, security and freedom of movement;
- Adequate standard of living, including at a minimum access to adequate food, water, housing health care and basic education;
- Access to employment and livelihood opportunities;
- Access to mechanisms to restore housing, land and property or provide compensation;
- Participation in public affairs, at all levels, on an equal basis with the resident population;
- Effective remedies for displacement-related violations, including access to justice, reparations and information about the causes of violations.
Vision
An inclusive and equitable nation in which no one is left behind, and all Ni-Vanuatu people, including all populations affected by displacement (populations at-risk of displacement, displaced populations, internal migrants and host communities) are resilient and have equal opportunities to share in the country’s growing security, wealth and prosperity.

Guiding principles
The policy framework is guided by the principles encapsulated in Vanuatu’s People’s Plan 2030. It also reflects key international and regional frameworks which provide overarching guidance in the context of disasters, displacement and recovery. In addition, the policy framework is guided by the principles set out in the VCCDRRP of accountability, sustainability, equity, community focus, collaboration and innovation. It is also guided by principles specific to the displacement context in Vanuatu, identified through consultation with communities, government and non-government stakeholders. They include:

Respect for custom – custom, culture and community are embodied in the Constitution and underpin life, land and spirit in Vanuatu. Respect for law, including the different customs and laws of each island especially as they relate to land dealings, must guide the process of establishing durable solutions.

Human rights and dignity – all people have the right to safety, protection, dignity, health and well-being, freedom from discrimination of any kind, and many other rights as reflected in Vanuatu’s People’s Plan 2030. All efforts should be made to ensure these rights are extended to people affected by displacement, including internal migrants and host communities.

Voluntary and informed choices – People affected by displacement have the right to make voluntary and informed choices about their future and have the right to participate in the planning and management of durable solutions so that they reflect their self-identified needs and aspirations.

Gender equity and responsiveness – planning for durable solutions must be responsive to the different risks and needs all people, including women, men, children. All people must be included in durable solutions planning and have equal opportunities to lead community-driven recovery processes.

Environmental and ecological sustainability – Durable solutions planning should safeguard the environment and incorporate elements of conservation and protection of biodiversity for surrounding ecosystems.

Freedom of movement – human mobility is an important way of adapating to changing environmental and socio-economic circumstances and in the context of displacement it can be life-saving. Freedom of movement is protected in the Constitution and efforts should be made to facilitate safe and well-managed mobility as an adaptive response to changing environmental and livelihood pressures.

Fostering self-reliance – ensuring that displaced people are respected, empowered and viewed as economically productive members of society and agents of their own recovery, including promoting interventions which aim to strengthen people’s skills, assets, networks and agency.

Strengthening resilience and coping capacities – reinforcing individual, household and community-level coping mechanisms, whilst recognizing that affected populations are not homogenous and will have different needs.

Protection of traditional knowledge – Traditional knowledge, relating to land, ecology, agriculture, music and culture are part of Ni-Vanuatu identities and need to be mapped, cherished and protected to minimise the disruptive impacts of displacement. Traditional knowledge can also be a resource to assist communities mitigate and cope with displacement-related impacts.

State’s primary responsibility – As reflected in the People’s Plan 2030, the Government of Vanuatu has the core responsibility to protect and deliver essential services to its population, to enable community resilience to flourish. The State also has the primary role to authorize, direct and coordinate the provision of humanitarian and development assistance from local and international partners to communities in need.
Aims

To realise this vision, the policy recognises the specific vulnerabilities, rights, capacities and needs of populations affected by displacement (populations at-risk of displacement, displaced populations, internal migrants and host communities). It also acknowledges the risks of relocation if carried out without appropriate safeguards.

Thus, the policy provides a framework for the Government of Vanuatu which aims to:

- **Minimise the drivers of displacement** (from sudden and slow-onset disasters, including from climate-related processes and other crises, such as displacement from evictions or from development and infrastructure projects).
- Where displacement or planned relocation do occur, to **minimise its negative impacts** on all people affected and to ensure assistance and protection are provided at all stages, especially for vulnerable and minority groups, including women, children, the elderly, people with disability.
- **Work towards durable solutions** for displaced populations, populations at-risk of displacement, internal migrants and people living in informal settlements, enabling full social and economic recovery either through sustainable return and reintegration at the place of origin, sustainable local integration in areas where displaced persons have taken refuge, or sustainable integration in another part of the country in close consultation with host communities.
- **Ensure displaced people, people at risk of displacement, internal migrants and host populations, are able to make voluntary and informed choices** and participate fully in durable solutions planning, including decisions relating to planned relocation.
- **Facilitate well-managed and safe migration** with dignity, focusing on internal migration as an adaptation strategy to climate change and disasters.
- **Promote access** to affordable, disaster-resilient housing and tenure security for all citizens of Vanuatu.
- **Integrate human mobility matters** into key sectoral policy areas dealing with climate, disaster, environment, health, education, land, housing, infrastructure planning, food and livelihoods security.
**Scope of the policy**

This policy aims to support and protect persons who, for reasons of sudden or progressive changes in the natural or built environment that adversely affect their lives or living conditions, are obliged to leave their habitual homes, or choose to do so, either temporarily or permanently. It also aims to support and protect people at-risk of displacement, including internal migrants and/or persons who choose to or are required to relocate, as well as host communities providing support to these population groups.

The Government of Vanuatu recognizes five broad groups of people as persons of concern under this policy, recognising that these groups may overlap:

- **Internally displaced people**, including people who have been evacuated, as well as people who have been displaced from their land and/or have lost access to land and natural resources upon which their livelihoods depend. \(^{70}\) This encompasses people displaced by natural hazards, as well as through other crises, such as eviction, rezoning, development- and infrastructure-induced displacement.

- **People at risk of displacement and/or relocation** who are seeking to move to another location in the country in response to or in anticipation of changing environmental circumstances, natural hazards or living conditions which make it untenable to continue living in their habitual homes. This would be considered "pre-emptive movement". \(^{72}\)

- **People living in informal or peri-urban settlements** with insecure tenure arrangements and without access to basic utilities and services. This may include people living in areas that have been or will be rezoned through urban and rural Government planning processes and hazards mapping. \(^{71}\)

- **Internal migrants** who have moved or are planning to move within Vanuatu in search of employment and other economic opportunities, whether this migration is temporary, circular or permanent. The policy framework makes provisions for internal migrants to facilitate well-managed migration in order to reduce the number of migrants moving into disaster-prone areas or areas that may be rezoned and will require relocation at a later point in time. \(^{72}\)

- **Other communities directly or indirectly impacted by displacement**, such as host communities and households who have offered support to displaced or relocated communities, and people left behind in places of origin. This may include support and assistance by way of temporary housing and accommodation during evacuation. It may also include customary land holders who have entered into any type of land agreement with the Government or with another community, in accordance with the laws and customs of Vanuatu.

**Cross-cutting priorities**

Cross-cutting issues underpin all aspects of the policy, as reflected in the actions recommended in Strategic Areas 1-12 below. The core cross-cutting priorities of the policy are: Women's leadership, gender responsiveness and social inclusion; community participation; disaster-risk reduction and climate change adaptation (including hazards-mapping); safe, well managed migration; and partnerships.

This policy recognises the importance of supporting women's leadership and incorporating gender responsiveness and social inclusion considerations in all aspects of policy planning and implementation. \(^{73}\) Women are often excluded from decision-making processes. Opportunities for women and other groups including, youth, people with disability, older people and children to be involved in decision making and planning are critical for the policy to be effective. The policy also seeks to avoid top-down methods of resolving displacement challenges, and instead prioritises community-led approaches to increase participation and ensure all people are given choices when resolving displacement challenges and making decisions about durable solution options without coercion.

Disaster-risk reduction and climate change adaptation measures should also underpin all aspects of the policy, as the policy sits under the VCDRRP. Similarly, the policy seeks to promote safe, well-managed migration at all stage of implementation. The policy also relies on effective partnerships with the private sector, non-governmental organisations, faith-based groups, international organisations and other development partners, especially to access international financing mechanisms and harness a broad base of resources and technical capacity.
Definitions

To guide implementation, a set of concepts and definitions is included in Annex A. The definitions reflect key global frameworks, including the Guiding Principles on Internal Displacement, Guidance Note on Inter-Cluster Early Recovery,74 Inter-Agency Standing Committee (IASC) Framework on Durable Solutions for Internally Displaced Persons, UNFCCC and the Sendai Framework.
Strategic priority areas: Systems-level Interventions

The policy identifies four “systems level” strategic areas and eight “sectoral-level” strategic areas to address displacement and establish durable solutions. Systems-level interventions refers to the overarching structures and processes that need to be invested in to support the foundations of the policy. Sectoral areas relate to the specific sectors of Government. The four systems-level strategic areas for this policy are: institutions and governance, evidence, information and monitoring, safeguards and protection, and capacity building, training and resources. It is important to note the promotion of safe and well-managed migration underpins all aspects of the policy, as does climate change adaptation, disaster-risk reduction and multi-hazards mapping measures in line with the VCCDRRP.
### Strategic Area 1: Institutions and governance

**Objective:** Strengthen institutional and governance arrangements to address displacement

#### Rationale and background (Strategic Area 1)

Building durable solutions for communities affected by displacement requires a coordinated, inter-governmental and multi-agency approach with clearly articulated responsibilities for each agency. As explained in the policy and governance section above, currently the responsibilities relevant to addressing displacement challenges are dealt with separately by different government agencies. There is a clear need for a “first point of contact” and “institutional home” within Government to address displacement, internal displacement and relocation needs in Vanuatu.

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<tr>
<th>ACTIONS (Strategic Area 1)</th>
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<tr>
<td><strong>Action 1.1</strong> Establish Interim arrangements for a “first point of contact” to respond to requests from people affected by displacement, including internal migrants and host populations, as well as other institutions and organisations working on displacement issues, while the policy is being finalised.</td>
<td>Immediately</td>
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<tr>
<td><strong>Action 1.2</strong> Identify a lead Ministry to implement this policy and act as focal point for all matters relating to displacement, internal migration and relocation. While the policy is underpinned by an inter-ministerial approach, a Lead Ministry must be designated to ensure implementation and coordination, with clear procedures for involvement of other key agencies.</td>
<td>1 year</td>
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<td><strong>Action 1.3</strong> Establish institutional “hub”. Establish a Department, Office, or similar institutional hub under the lead Ministry, with associated staff, expertise and resources to support policy implementation. This could take the form of an “Office for internal migration and displacement safeguards”, or similar institutional title.</td>
<td>1-2 years</td>
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<tr>
<td><strong>Action 1.4</strong> Define Terms of Reference (ToR) for institutional hub. Undertake a consultation process to inform development of the ToR for the institutional hub. A TOR is included in Annex E.</td>
<td>1-2 years</td>
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<td><strong>Action 1.5</strong> Strengthen coordination mechanisms and linkages to service delivery for the lead Ministry to implement the policy in coordination with government and non-government partners, not only in relation to emergency responses (i.e. National Cluster System), but also to coordinate with Line Ministries for long-term recovery (land, infrastructure, health, education, agriculture, livelihoods etc.), through establishment of an “inter-ministerial displacement protection and planning committee” or similar group.</td>
<td>1-2 years</td>
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<tr>
<td><strong>Action 1.6</strong> Ensure participation and roles for local communities, Chiefs, women’s representatives, faith-based groups and vulnerable and minority groups in new institutional arrangements and decision making processes.</td>
<td>1-2 years</td>
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<tr>
<td><strong>Action 1.7</strong> Strengthen Provincial and Area level coordination for implementation, in line with the Decentralisation Plan. PDCCCs and CDCCCs should take a lead role in responding to displacement concerns at the local level. Additional sub-national structures relevant to displacement planning are included in Annex C.</td>
<td>2-3 years</td>
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### Action 1.8

**Establish a “neutral broker”** to reduce potential for community conflict in negotiating durable solutions for displaced populations. A neutral broker would ensure adherence to common standards and sharing of information. This is particularly relevant where relocation is required and there is a need to negotiate land, access to services, education and health equitably. The neutral broker should work closely with the institutional hub to assist in policy implementation and in determining eligibility for assistance.

**Additional linkages (Strategic Area 1)**

- The National Disaster Act 2006, which establishes the NDMO and National Disaster Committee, is currently under review (Disaster Risk Management Bill 2016).
- Provincial Disaster Risk Management Plans are currently being prepared and could align with this policy framework.

**Key government implementing agencies (Strategic Area 1):**

MoCCA+NDMO+NAB, MoIA+DLA, MLNR, PMO+DSPAC, MIPU.

**Additional partners:**

HCM/National Cluster system, VSNO, DoH, MoJCS, DWA, MoET, DEPC, MoYSD, Malvatumauri. Technical assistance: DFAT, WB, ADB, IOM, UN, GIZ

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### Action 1.9

**Ensure emerging institutional arrangements are legislated,** either through preparation of a new Act or amendments to existing legislation, to strengthen the authority and sustainability of the policy framework.

**2-3 years**
Strategic Area 2: Evidence, information and monitoring

Objective: Promote evidence-based approaches to displacement through multi-hazards mapping and improved data collection and monitoring processes on displacement and internal migration

Rationale and background (Strategic Area 2)

Responses to displacement need to be underpinned by the best available evidence. To plan and respond to displacement scenarios, evidence is needed in relation to at least two key areas:

- multi-hazards national risk mapping and vulnerability assessments to identify at-risk populations prior to disaster events and to ensure that displaced populations are not returning to hazard-prone areas or settling in new hazard-prone areas;
- information on the needs, preferences, profile, locations and mobility patterns of displaced people, at-risk populations, internal migrants and host communities, to ensure planning adequately involves affected people in decision-making to address their needs.

Multi-hazards mapping and vulnerability assessments involves developing an integrated picture of the risks and potential impacts of different natural hazards by area, type, frequency and magnitude. National multi-hazards mapping is a cross-cutting priority of the VCCDRRP. The Vanuatu Meteorology and Geo-hazard Department (VMGD) is preparing an integrated national hazard map and vulnerability assessment of earthquake, cyclone, volcano, tsunami, sea level rise and flood risks.

Currently there is limited information available in Vanuatu about populations affected by displacement or internal migrants. The VNSO recently conducted a mini-census in late 2016 which surveyed the whole population, including people living in informal settlements. It collected information on people’s home island, area council, household type and location, age, sex, usual place of residence, land tenure status, and whether there was a change of residence following Cyclone Pam, among other areas. Situation reports have also been prepared during disaster events, however the information is not comprehensive or collated in a way that can readily inform durable solutions planning. Improving data collection on displacement and migration is in line with SOC 6.9 of the People’s Plan 2030, which aims to strengthening research, data and statistics for accountability and decision-making.

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<th>ACTIONS (Strategic Area 2)</th>
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<tr>
<td><strong>Action 2.1</strong> Prioritise existing multi-hazard mapping initiatives and integrated vulnerability assessments in all Area Councils, in line with the VCCDRRP.</td>
<td>1-3 years</td>
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<tr>
<td><strong>Action 2.2</strong> Ensure multi-hazards mapping underpins planning for displacement and internal migration, including the locations of evacuation centres, temporary housing and new permanent settlements.</td>
<td>1-3 years</td>
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<tr>
<td><strong>Action 2.3</strong> Promote gender-inclusive participatory methodologies, which involve communities in hazards-mapping and capture local knowledge about hazards.</td>
<td>Immediately</td>
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### Action 2.4

**Establish a displacement tracking mechanism** to mainstream displacement tracking into national information systems. The mechanism should monitor data on population mobility in all Area Councils, including the evolving needs and circumstances of people affected by displacement whether they are en route or on site. Data should also be maintained on internal migrants and host communities. The mechanism would produce summary reports on the status of displacement and migration, relating to:

- Number and location of people displaced at a given time
- Location of evacuation centres and number of people being accommodated at a given time
- Site conditions at evacuation centres or in other places of temporary housing
- Host communities and number of people being accommodated
- Disaggregated data on number of affected men, women, children, older people, people with disability or other health and protection needs
- If possible, primary cause of displacement or perceived displacement risks (this would assist to record broad trends in displacement, whether from natural hazards or other processes, such as eviction)
- Number, location and transportation routes of internal migrants
- Progress towards achieving durable solutions for affected communities.

Displacement tracking could be established through a partnership between the NDMO, VNSO and MoIA.

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<tr>
<th>Action 2.5</th>
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<tr>
<td>Confirm institutional arrangements to manage displacement and internal migration data, including procedures to procure the necessary equipment for data collection, storage and analysis.</td>
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<tr>
<td>Train local displacement tracking specialist surveyors in the operation of the displacement tracking and SoPs for coordination of data collection.</td>
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<th>Action 2.7</th>
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<tr>
<td>Train focal points in PDCCCs and CDCCCs on displacement and internal migration tracking to undertake rapid assessments and surveys at key locations, such as evacuation centres and in communities year-round.</td>
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<th>Action 2.8</th>
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<tr>
<td>Ensure communication with communities (CwC) principles underpin displacement tracking, to increase accountability to affected populations and so that communities participate in and benefit from the data being collected.</td>
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### Additional linkages (Strategic Area 2)

- Under the Mainstreaming Disaster Risk Reduction Project (MDRR) of the VMGD, a hazards and risk mapping process is underway across Vanuatu to identify areas where communities may be affected by different types of disasters.
- Under the Vanuatu-GIZ GCF Readiness Program of the Ministry of Climate Change and the National Advisory Board on Climate Change & Disaster Risk Reduction, a National Integrated Vulnerability Assessment Framework is being developed.
- Following Cyclone Pam and Cyclone Donna, rapid assessments of displacement were carried out using a displacement tracking model. Lessons from these displacement tracking experiences should inform the establishment of a permanent tracking mechanism.

### Key government implementing agencies (Strategic Area 2):

VSNO, MoIA, MoCCA (NAB, NDMO + VMGD), DWA

### Additional partners:

National Cluster System, Information Management Working Group led by NDMO, PDCCCs, CDCCCs, USP, IOM, Red Cross, Care International, Information Management Working Group led by NDMO, PDCCCs, MCDCC, CDCCCs, GIZ
Strategic Area 3: Safeguard and protections

Objective: Develop safeguards guidelines and SoPs to ensure common standards for protection of all people affected by displacement

Rationale and background (Strategic Area 3)

Safeguards are a set of guidelines that must be followed by all stakeholders involved in displacement and durable solutions planning to minimise the potentially harmful impacts of these processes, especially for vulnerable and minority groups such as women, children, elderly people, people with disability people. Safeguards cut across the responsibilities of many different government agencies. Safeguards – or guidelines – for government agencies are needed in relation to a number of scenarios, including emergency response and evacuation, return and reintegration, local integration, evictions and planned relocation. The development of safeguards and protection mechanisms should be led by affected communities so that responses reflect their needs. It may also be necessary to develop safeguards and guidelines in the event that there is mass displacement from another Pacific island country and the Government of Vanuatu decides to receive a mass influx of people. The safeguards developed should build on existing processes and protections, such as:

- The National Cluster System set up to respond to humanitarian needs during emergencies and implement disaster preparedness activities in “peace time”.
- Requirements for assessment and mitigation of social and environmental impacts stemming from land use changes under the VLUPZP, Section 8.
- Requirements for public consultation on land use changes under the VLUPZP, Section 8, with special attention paid to women, youth, minorities and disadvantaged groups.
- The broad aspirations included in the People’s Plan, relating to social inclusion (SOC 4), rule of law and access to justice for all (SOC 5), protection of children and access to education for all children regardless of gender and location (SOC 2.1), access to affordable, quality health care (SOC 3.1), and elimination of all forms of violence and discrimination (SOC 4.2).
- The existing law and justice system, including national court system.

This section should be read in conjunction with the sectoral-level interventions proposed in Strategic Areas 5-12 of this policy, which identify sector-specific interventions to reach displaced people (such as health, education, land and housing).

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<tr>
<th>ACTIONS (Strategic Area 3)</th>
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<tr>
<td>Action 3.1  Ensure community-led and participatory approaches, are used to develop all safeguards, guidelines and SoPS, so that responses reflect the needs of affected communities.</td>
<td>Immediately</td>
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<tr>
<td>Action 3.2  Strengthen safeguards and SoPs for evacuations and temporary displacement scenarios to ensure the application of humanitarian principles during an emergency response, building on existing initiatives, including National Cluster System, National Guidelines for the Selection and Assessment of Evacuation Centres and Operational Guidelines for Mass Evacuations.</td>
<td>Immediately</td>
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<tr>
<td>Action 3.3  Develop protection-centred guidelines to assist communities and other stakeholders identify appropriate durable solutions options (i.e. return and reintegration at place of origin, local integration or sustainable reintegration in another location/planned relocation). Decision-making should be underpinned by the guiding principles of this policy, relating to voluntary and informed choice, community participation and more (see Section 5 above).</td>
<td>Immediately</td>
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</table>
### Action 3.4
**Develop safeguards and SoPs for return and reintegration to places of origin**, to coordinate assistance and provide guidance in supporting communities to return and recover following disaster.

**Immediately**

### Action 3.5
**Develop safeguards and SoPs to support local integration.** This relates both to people who have been evacuated and are not able to return home or people living in informal settlements, where it has been agreed through a consultative, voluntary and informed process that the community will integrate locally.

**Immediately**

### Action 3.6
**Develop safeguards and SoPs on evictions**, to prevent evictions taking place without protections, including adequate notice and carefully planned relocation arrangements for communities moving to new locations. Protection-focused safeguards and SoPs on evictions need to reflect international law and include key protections, including due process, such as:

- Affected people must have a means of challenging the decision or the process of eviction, through a complaints mechanism, including an appeal mechanism to an independent authority or before a court. (Cross-reference with Strategic area 12).
- Evictions need to involve meaningful consultation, provision of information, adequate notice, with a plan for adequate and suitable compensation, relocation and housing (aligning with the VNLUPZP, Section 8);
- Movement of people should not be carried out at night or in bad weather, with no protection for people's belongings, or with the threat of violence and harassment. Use of force should be a measure of last resort following prolonged negotiations (aligning with SOC 4.2 of the People's Plan);
- Evictions should not disrupt the education of children, interrupt access to health and medical treatment, or basic services such as water and electricity (SOC 2.1 and 3.1). Nor should they impact voting rights, result in homelessness or the destruction of property papers and other documentation.78
- Evictions must be carried out in a manner which respects the dignity of the people concerned and that the use of force will be a measure of last resort following prolonged negotiations.

Special attention should be paid to families with children or other vulnerable persons.79

**Immediately**

### Action 3.7
**Develop safeguards and SoPs on planned relocation**, where communities are seeking to relocate away from hazards or relocation is required by Government as a last resort. The relocation safeguards must include the following guidelines:

- Relocation should be avoided, unless all other alternatives have been explored and it is considered absolutely necessary.
- Where relocation is necessary, all communities should be able to make an informed voluntary choice about the location of relocation without coercion;
- Good practice relocation safeguards also aim to address all direct economic and social losses resulting from land taking and restriction of access to land, including relocation or loss of shelter, loss of assets or access to assets, loss of cultural and traditional knowledge and networks, or loss of income or means of livelihoods, irrespective of land tenure status (consistent with the VNLUPZP, Section 8);80
- A relocation plan should be developed based a comprehensive assessment of the different needs of men, women, children, vulnerable and minority groups, including social-cultural dimensions. It should also include plans for the provision of basic utilities (water, sanitation, electricity) and services (health, education and transportation) and livelihood restoration (Also see Strategic Areas 6-10);
- Careful consideration should be given to the location of new relocation sites to minimize disruption to livelihoods and social networks of all relocated and host communities (See Strategic area 10). New locations should also be selected taking into account multi-hazards information and environmental and ecological sustainability considerations (see Strategic area 2 and 6);
- Relocation planning should adopt the “relocation as development” approach, in which relocation is seen as an opportunity to improve the lives of all affected people, including host communities, and advance gender equality.81

**Immediately**
### Action 3.8
**Ensure future urban and rural planning incorporates displacement safeguards.** The Draft Greater Port Vila Plan and Strategic Plan for Port Vila are currently being developed, led by a “zoning team” comprised of representatives from MoIA through the DLA, in partnership with the Port Vila Municipality, MLNR and Shefa Province. As rezoning may involve displacement of communities living in areas that will be no longer be residential, this policy framework and proposed SoPs above provides a safeguards framework for affected people.

<table>
<thead>
<tr>
<th>Timeframe</th>
<th>Details</th>
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<tbody>
<tr>
<td>6 months-3 years</td>
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</table>

### Action 3.9
**Prepare community-specific Durable Solutions plans for people living in informal settlements** to ensure affected communities are included in national development planning and have access to health care, education, WASH, evacuation centres and other DRR measures and more. Durable solutions plans must be based on protection-centred principles and the guiding principles of this policy, as well as broad consultation and participation of affected communities, Line Ministries and other partners.

<table>
<thead>
<tr>
<th>Timeframe</th>
<th>Details</th>
</tr>
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<tbody>
<tr>
<td>2-5 years</td>
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</table>

### Action 3.10
**Prepare guidelines and SoPs** in the event that there is mass displacement from another Pacific island country and the Government of Vanuatu decides to receive a mass influx of people.

### Additional linkages (Strategic Area 3)
- The VNLUPZP requires the establishment of mechanisms to assess, prevent and minimize damage, risk or loss that occurs as a result of land development or changes to land use (Section 8). Operationalising this protection is a key component of this policy. Also see Strategic area 6 relating to Land, Housing, Planning and Environment.
- Implementing the safeguards proposed above will assist in gaining access to finance under the Green Climate Fund (GCF). The GCF is an international fund for climate change mitigation and adaptation, under the United Nations Framework Convention on Climate Change (UNFCCC). National institutions can access the GCF once they are accredited, through demonstrating that certain fiduciary standards and social and environmental safeguards are in place. The GCF specifically requires safeguards to be established for land acquisition and involuntary relocation (PS5).
- Through the Vanuatu-GIZ GCF Readiness Program, Environmental and Social Safeguard requirements for GCF Accreditation are also being compiled.

### Considerations (Strategic Area 3)
Establishing adequate safeguards will require effective institutional coordination and support from different government and non-government agencies. Implementation of Strategic Area 1 (Institutions and Governance) above will be critical to support this process.

### Key government implementing agencies (Strategic Area 3):
MoIA+DLA, MLNR, PMO+DSPPAC, MoCCA+NDMO+NAB, VSNO, DoH, MoJCS, DWA, MoET, DEPC, MoYSD

### Additional partners:
HCM/National Cluster system, Malvatumauri, PHT, UN, IOM, GIZ, NGOs, faith-based organisations, VCC, CSOs.
Strategic Area 4: Capacity-resources, training and resources

Objective: Invest in capacity-building and training for all stakeholders to promote understanding of the policy and increase sensitivity to displacement issues

Rationale and background (Strategic Area 4)

Developing a training and resources package for stakeholders will assist to build the technical skills and knowledge needed to implement the policy effectively and consistently. For example, implementers who are working with communities to identify suitable durable solutions options would benefit from training on strategies relating to:

1. community engagement in the context of displacement
2. needs assessments, risk identification, guidance on undertaking community intentions/aspirations surveys
3. return, local integration and relocation planning
4. displacement tracking, data collection and profiling
5. migration management, especially relating to safe and well-managed internal migration.

Relocation planning, in particular, is a technical area with a range of methodologies relating to restoration of livelihoods, compensation for land and assets, social and economic assessments and environmental considerations. Inclusion of women in all training and capacity-building initiatives, in particular, needs to be prioritised.

<table>
<thead>
<tr>
<th>ACTIONS (Strategic Area 4)</th>
<th>TIMEFRAME</th>
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</thead>
<tbody>
<tr>
<td>Action 4.1</td>
<td></td>
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<tr>
<td><strong>Develop trainings on durable solutions, return, local integration, relocation planning and land law.</strong> Training for implementers would focus on:</td>
<td>1-5 years</td>
</tr>
<tr>
<td>• community engagement to ensure communities are respectfully and appropriately involved in planning durable solutions;</td>
<td></td>
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<tr>
<td>• needs and risk assessments in displacement contexts, including undertaking intentions surveys and displacement tracking and data collection;</td>
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<tr>
<td>• relocation planning, including staging of movement, community participation in developing relocation plans, identifying suitable locations, ensuring access to basic utilities and services in new locations, restoration of livelihoods, compensation for lost land and assets, where appropriate, conflict-minimization in relocation contexts;</td>
<td></td>
</tr>
<tr>
<td>• migration management, relating to safe, well-managed internal migration.</td>
<td></td>
</tr>
<tr>
<td>• Land law in Vanuatu as relevant to establishing durable solutions, and including training for communities about how to register and gazette new land agreements, so they are transparent and available for future generations to see.</td>
<td></td>
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<tr>
<td>Action 4.2</td>
<td></td>
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<tr>
<td><strong>Compile useful resources and case studies for chiefs, mediators, women representatives, pastors, and other community members.</strong> Case studies and stories of communities experiencing displacement and relocation challenges in Vanuatu and the Pacific could be shared, and lessons learned, as guided by the advice of the Malvatumauri.</td>
<td>1-5 years</td>
</tr>
</tbody>
</table>
### Action 4.3
**Create voluntary mentoring arrangements** between chiefs and between communities to enhance the flow of knowledge about addressing displacement challenges. Special attention should be given to providing assistance to peri-urban communities and informal settlements. Women representatives also need to be included in mentoring arrangements.  
1-5 years

### Action 4.4
**Training and capacity-building for community-based organisations** on displacement issues, such as Churches, Women’s Collectives, Organisations of people with Disability or HIV/AIDs and other community groups representing vulnerable people.  
1-5 years

### Additional linkages (Strategic Area 4)
The MoCCA and MoE with support from SPC/GIZ and EU-PacTVET recently launched a CCDRR Course, Certificate Level I, 6-months in duration, which includes displacement and climate-related migration, as accredited by the Vanuatu Qualifications Authority and delivered by the Vanuatu Institute of Technology.

### Key government implementing agencies (Strategic Area 4):
MoCCA+NDMO+NAB, MoIA+DLA, MLNR, PMO+DSPAC, MoET, VSNO, DoH, MoJCS, DWA, MoET, DEPC, MoYSD

### Additional partners:
HCM/National Cluster system, IOM, GIZ, SPC, Malvatumauri, VCC and faith-based groups
Strategic priority areas: Sectoral-level interventions

The policy identifies eight areas at the “sectoral level” to mainstream displacement and migration considerations into national development policies to support durable solutions. Identifying the strategic areas in this way is intended to make it easier for government ministries and other partners to identify how their roles and responsibilities relate to the policy. The eight sectoral-level areas identified by the policy are: safety and security, land, housing, planning and environment, health, nutrition and psycho-social well-being, education, infrastructure and connectivity, agriculture, food security and livelihoods, traditional knowledge, culture and documentation, access to justice and public participation.

Sectoral priorities need to be considered in combination with the guiding principles of the policy, the systems-level interventions and cross-cutting priorities, disaster-risk reduction and climate change adaptation, safe and well-managed migration, gender responsiveness and social inclusion, community participation, and partnerships with faith-based organisations, civil society, the private sector and others.
# Strategic Area 5: Safety and security

**Objective:** Ensure the safety and security of all people affected by displacement, including internal migrants and host communities

## Rationale and background (Strategic Area 5)

Establishing the long-term safety and security of all populations affected by displacement is a priority. Safety and security concerns include: conflict with host communities, ongoing disaster and hazard-related risks, potential discrimination from local authorities, gender-based and domestic violence, trafficking and exploitation risks, especially for women and children. Ensuring security, peace and justice for all people is in line with SOC 5 of the People’s Plan. Specific efforts must be made to include people affected by displacement in national efforts to establish a more secure, safe and peaceful Vanuatu.

### ACTIONS (Strategic Area 5) TIMEFRAME

| Action 5.1 | Ensure emergency services for people affected by displacement. Ensure all people, including displaced populations, at-risk populations, populations returning to places of origin, populations that are integrating locally, relocated populations, internal migrants and host communities, have access to emergency services of the standard available to the general population. | Immediately |
| Action 5.2 | Ensure people affected by displacement have equitable access to police, security assistance and justice, without discrimination (also see Strategic Area 12). | Immediately |
| Action 5.3 | Incorporate gender and protection concerns into physical planning and social services planning in existing settlements and new locations where displaced populations are moving. | 1-2 years |
| Action 5.4 | Ensure tenure security for all people in order to prevent forced evictions, especially evictions which occur at night and with force (also see also Strategic areas 3 and 6). | Immediately |
| Action 5.5 | Access to CCDRR assistance for all people affected by displacement. Ensure affected communities, including people living in informal settlements, are included in all CCDRR activities and planning. | 1 year |
| Action 5.6 | Ensure Provincial Disaster and Climate Risk Management Plans include planning for people living in informal settlements, and other populations affected by displacement. | 1-2 years |
| Action 5.7 | Access to evacuation centres for people affected by displacement, including people living in informal settlements. Ensure displaced people, internal migrants, people living in informal settlements and host communities are included in the evacuation centre baseline and evacuation centre upgrading activities planned under the VCCDRRP. In particular, populations living in informal settlements should receive equal prioritisation as the general population in evacuation centre access and upgrading. | 1-2 years |
| Action 5.8 | Ensure inclusion of Women’s organisations and other community-led groups in processes to improve DRR and safety and security measures. | Immediately |
Additional linkages (Strategic Area 5)

- National Gender Equality Policy 2015-2019
- Justice and Community Services Sector Strategy (JCSSS)
- Vanuatu Police Force Strategic Plan
- National Child Protection Policy 2016-2026

Key government implementing agencies (Strategic Area 5):
MoJCS, DWA, MoCCA+NDMO+NAB, MoIaA+DLA, MLNR, PMO+DSPPAC, MIPU, VSNO, DoH, MoET, DEPC, MoYSO

Additional partners:
HCM/National Cluster system, Malvatumauri, IOM, faith-based organisations.
Land and environment are central to life and community in Vanuatu. Resolving displacement crises will require negotiating new and sustainable land and housing arrangements with custom land holders. Every effort should be made to develop innovative, community-led processes for negotiating land and housing arrangements which seek to ensure participation and engagement of all affected community members. It is important to note that land and property rights for women in Vanuatu is an ongoing challenge and all efforts to negotiate new land dealings must take this into account. Sustainable environmental, ecosystem and resource management by communities must also be ensured to avoid degrading the environment and creating new risks or environmental pressures that may lead to disasters and displacement in the future. There are a number of potential scenarios that need to be planned for in Vanuatu, including:

- Communities returning to original locations following disaster (this involves improving existing housing stock to increase disaster-resilience and reduce the drivers of displacement and upgrading housing stock following disasters (build-back-safer).
- Communities in need of temporary emergency housing, extending beyond evacuation (i.e. a volcanic eruption on the islands of Tanna or Ambrym may result in thousands of people needing temporary accommodation for weeks or months while longer-term plans are made).
- New land with affordable, disaster-resilient housing options for rural-urban migrants, to promote the well-being of newcomers to the cities and reduce migrants moving into informal settlements and hazard-prone areas.
- New land for communities in rural and remote areas who are exploring relocation options to move away from hazards.

Land negotiations are one of the most sensitive and complex aspects of this policy. Ownership of all land in Vanuatu is vested in indigenous custom owners by the Constitution. Almost all land in Vanuatu is held by customary land holders (99 percent), whilst the remaining one percent is state-owned land.83 The Government, private investors and individuals can negotiate 75 year renewable leases with customary land holders.84 The Ministry of Lands and Natural Resources can also acquire land from customary land holders in the public interest, and has an annual budget for land acquisition.85

While the power to acquire land exists in Vanuatu, it is important that all land negotiations are sensitive to the needs and interests of different stakeholder groups, including host communities. Exploring options for local government-supported community-led negotiations regarding new land arrangements and relocation may provide displaced and host communities with a higher degree of control. An emphasis should also be placed on promoting voluntary land arrangements with the free, prior and informed consent of custom land holders, rather than involuntary land acquisition.

There are important lessons to be learned from relocation experiences that have already occurred in Vanuatu and elsewhere in the Pacific region.86 While relocated communities often find it difficult to recover, there are potential ways to minimize some of the socio-cultural and economic impacts associated with relocation. Examples of internal relocation in Fiji demonstrate how it may be possible for whole villages to move to new locations within a country and still maintain strong legal, electoral and governance connections with original island locations. These examples also illustrate novel governance systems which enable newcomers to exist and be recognised with their own village standing, at the same time as respecting the traditional custom and protocols that would normally be required for new incoming settlers.87

Key principles from existing government policies should also inform land negotiation processes, including the outcomes of the National Land Summit 2006, Land Sector Framework 2009-2018, Customary Land Management Act 2013 and VLUPZP. These principles include:

- Equity, to ensure all individuals regardless of age, sex, socio-economic background have access to customarily owned land and its resources, and that all members of a tribe (men and women) are involved in decision-making in relation to their custom land.88
- Importance of custom in land dealings, and that all land should be owned according to the customs of each island.
• Tenure security – ensuring tenure security for all, including improving the tenure security of vulnerable groups.89
• Assessment and mitigation of social and environmental impacts stemming from land use changes (VLUPZP, Section 8)
• Public consultation on land use changes, with special attention paid to women, youth, minorities and disadvantaged groups (VLUPZP, Section 8).

### ACTIONS (Strategic Area 6) TIMEFRAME

<table>
<thead>
<tr>
<th>ACTION 6.1</th>
<th>Map safe, suitable and available land and housing. Mapping should be undertaken by the lead Ministry for this policy with MLNR, and in conjunction with multi-hazards national risk map and broader infrastructure and environmental planning controls. Considerations for suitable land for displaced populations need to include community preferences, proximity to previous locations, customary boundaries, access to natural resources, sources of traditional livelihoods, markets and urban centres, suitability of land for gardening, accessibility of water, electricity, transportation, education and health services (see Strategic area 3). Protection of environmentally-sensitive land should also be ensured in this process to limit degradation of sensitive ecosystems.</th>
<th>1-3 years</th>
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<tbody>
<tr>
<td>ACTION 6.2</td>
<td>Map and survey private homes with capacity/willingness to assist with temporary accommodation. Identifying households that can accommodate displaced people for a finite amount of time would also assist to prepare for displacement. This could be carried out using a community survey (also see Strategic area 2).</td>
<td>1-3 years</td>
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<tr>
<td>ACTION 6.3</td>
<td>Promote innovative, community-led processes for negotiating new land arrangements, supported by local government. Exploration of new community-led processes should draw on lessons learned from past relocations, in Vanuatu and elsewhere in the Pacific.90</td>
<td>1-10 years</td>
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<tr>
<td>ACTION 6.4</td>
<td>Explore land acquisition options in consultation with custom landholders and Malvatumauri. Every effort should be made to sensitively and peacefully explore land acquisition options with custom landholders, with an emphasis on voluntary agreements rather than compulsory acquisition.</td>
<td>1-10 years</td>
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<tr>
<td>ACTION 6.5</td>
<td>Increase annual budget for acquisition of land in the “public interest”. The annual budget for land acquisition by the MLNR could be extended through accessing “climate finance” or other disaster and climate-related funds of government and development partners, including UNFCCC funds, such as the GCF. The definition of “public interest” in the Land Acquisition Act 1992 could be interpreted to include provision of land to displaced people. Protections need to be in place to ensure land acquisition is only carried out where absolutely necessary and in compliance with the requirements in the VNLUPZP.</td>
<td>1-3 years</td>
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<tr>
<td>ACTION 6.6</td>
<td>Develop a land allocation program for displaced populations in need. The Land Sector Framework recommends the introduction of land acquisition schemes to reduce urbanisation pressures.91 This could be extended to a land allocation program for displaced people, which would include provision of basic infrastructure and services. Voluntary “community-led” movement should be emphasised, with the idea that housing could be made available for communities and individuals under certain conditions, should they choose to relocate.</td>
<td>2-5 years</td>
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<tr>
<td>ACTION 6.7</td>
<td>Ensure clear processes are in place for all new land agreements to be registered and gazetted, so that new agreements are properly recorded, transparent and available for future generations to see.</td>
<td>Immediately</td>
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</table>
### Action 6.8

**Develop affordable, climate/disaster-resilient housing designs (for temporary and long-term accommodation).** Affordable and culturally appropriate housing options need to be designed for development on newly acquired land, in partnership with the communities involved, private investors and development partners. Community control over building and design of housing is critical and traditional climate/disaster-resilient architecture should be supported where appropriate, whilst improving the technical aspects of buildings to promote disaster-resilience. Investment in disaster-resilient housing needs to be made not only in urban centres, but also in outer and remote islands to reduce the push factors motivating people to move to Vanuatu’s cities.

**1-2 years**

### Action 6.9

**Ensure all shelter options are gender responsive,** so that all shelter and housing stock, including evacuation centres, takes into account the needs of women and children, especially in relation to safety and dignity.

**1-2 years**

### Action 6.10

**Revisit rural and urban building codes and implementation practices** to ensure they promote and support disaster-risk reduction efforts.

**1-2 years**

### Action 6.11

**Ensure people returning to places of origin after a disaster are assisted to restore housing and “build-back-safer”**. These initiatives are partly underway, but need to be increased. See the the VCCDRRPR, Section 7.6.6 relating to recovery.

**1-2 years**

### Action 6.12

**Ensure the development of new and existing settlements for displaced populations comply with existing environmental and ecosystem protection legislation and policy,** to ensure sustainable ecosystem and resource management in line with the Environmental Protection and Conservation Act 2002 and the Vanuatu Environment Policy and Implementation Plan of 2017.

**1-2 years**

### Action 6.13

**Establish city-level and provincial-level focal points dedicated to the shelter needs of displaced people and new migrants.** Focal points could be established within municipal governments in the urban centres of Luganville and Port Vila, and within Provincial Governments, to work with new migrants and displaced people, to connect them to the resources and planning processes coordinated by the Lead Ministry at the national level.

**1-2 years**

### Additional relevant linkages (Strategic Area 6)

Relevant tools and resources to assist governments incorporate shelter, migration and displacement issues into the design of key services, infrastructure, housing and urban plans are available, e.g. IOM has developed a tool-box of migration-related initiatives for cities.92 There are precedents of land allocation schemes in other countries, such as Bangladesh, which provide useful lessons.93 Innovative initiatives to mainstream migration issues into national planning, could also be explored through programs, such as the 100 Resilient Cities exchange. The initiative links planners and municipal governments from cities around the world to share ideas about how to integrate and meet the needs of migrants and host populations in a range of settings, including the disaster context.94

### Key government implementing agencies (Strategic Area 6):

MoIA+DLA, MLNR, PMO+DSPAC, MoCCA+NDMO+NAB+VMGD, MIPU, VSNO, DoH, MoJCS, DWA, MoET, DEPC, MoYSD

### Additional partners:

Malvatumauri, HCM/National Cluster system, PHT, UN, IOM, NGOs, faith-based organizations, CSOs, VCC
Strategic Area 7: 
Health, nutrition and psycho-social well-being

Objective: Ensure all people affected by displacement have equal access to health and medical care, nutrition advice and, where possible, psycho-social or spiritual assistance

Rationale and background (Strategic Area 7)

Displacement increases vulnerability to serious health risks, stemming from the direct physical and psycho-social impacts of disasters, increased overall risk environment following disaster, and the disruption to treatment, medication and other medical services when people are on the move. All people, including displaced people, migrants, community members moving to new locations and host communities need to have continuity of access to basic quality health and medical services, including treatment for chronic illnesses, post-sexual assault care, sexual and reproductive health care, including maternal health, and advice and information relating to nutrition.

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<tr>
<th>ACTIONS (Strategic Area 7)</th>
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<tr>
<td><strong>Action 7.1</strong> Ensure awareness of and access to basic health and medical services for all people affected by displacement. Ensure displaced people, people at-risk of displacement, internal migrants, people living in informal settlements, communities relocating to new locations and host communities, have continuity of access to basic health and medical services, including post-sexual assault treatment and care relating to sexual and reproductive health and chronic illness, as well as nutrition advice and information. This builds on the commitments made under the National Health Plan for Climate Change Adaptation and Disaster Risk Management, 2016 – 2020 and the People’s Plan 2030.</td>
<td>0-5 years</td>
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<tr>
<td><strong>Action 7.2</strong> Incorporate health and medical considerations into return and relocation planning. Continuity of access to health treatment and care needs to be incorporated into all community return, local integration and relocation plans. Access to adequate WASH services for displaced populations is also required to prevent disease and other health risks (see also Strategic area 9 relating to infrastructure).</td>
<td>1-2 years</td>
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<tr>
<td><strong>Action 7.3</strong> Build new health facilities or explore mobile health services. In circumstances where communities are moving to new locations where health services are not available, new health facilities should be considered, and regular mobile health services should be provided in the interim.</td>
<td>0-5 years</td>
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<tr>
<td><strong>Action 7.4</strong> Ensure adequate medical stocks are available and stored in a disaster-resilient manner, to ensure continuity of supply in the event of disaster</td>
<td>0-5 years</td>
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<tr>
<td><strong>Action 7.5</strong> Strengthen health and medical services in rural and remote areas to reduce the push-factors of rural-urban migration, in line with Vanuatu Health Strategy 2010-2016 and People’s Plan (SOC 3).</td>
<td>0-5 years</td>
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<tr>
<td><strong>Action 7.6</strong> Mainstream displacement and migration considerations into National Health Strategies. The existing national Vanuatu Health strategy ran until 2016. The National Health Plan for Climate Change Adaptation and Disaster Risk Management, 2016 – 2020 is in place.</td>
<td>1 year</td>
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</table>
Additional linkages (Strategic Area 7)

- Vanuatu Health Strategy 2010-2016 (or new policy when available)
- National Health Plan for Climate Change Adaptation and Disaster Risk Management, 2016-2020
- National Water Strategy 2008-2018
- National Child Protection Policy 2016-2026
- National Gender Equality Policy 2015-2019
- National Disability Policy and Plan of Action 2008-2015 (or new policy when available)

Key government implementing agencies (Strategic Area 7):
MoH, MoJCS, MoCCA+NDMO+NAB, MoIA+, DLA, MLNR, PMO+DSPPAC, MIPU, DWA, MIPU

Additional partners:
HCM/National Cluster system, faith-based organisations, IOM.
### Strategic Area 8: Education

**Objective:** Ensure access to education for all people affected by displacement, including internal migrants and host communities

#### Rationale and background (Strategic Area 8)

Displacement can interrupt children’s education. Proximity of nearby schools, or commitments to establish schools in new locations, is a key consideration in achieving durable solutions for communities affected by displacement. Using schools as evacuation centres during disasters can also interrupt education. Lessons learned during Cyclone Pam suggest that schools were damaged while they were used as evacuation centres and it was difficult to resume classes as people continued using them as shelter for prolonged periods during recovery.95

#### ACTIONS (Strategic Area 8) TIMEFRAME

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<tr>
<th>Action</th>
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<tr>
<td><strong>Action 8.1</strong></td>
<td>Minimise disruption to education during disasters. Schools are only appropriate as evacuation centres for short periods of time. If schools are used as evacuation centres, plans to minimise disruption to education services need to be incorporated in CDDR planning, in line with the National Guidelines for the Selection and Assessment of Evacuation Centres.</td>
<td>1 year</td>
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<tr>
<td><strong>Action 8.2</strong></td>
<td>Ensure continuity of access to education for children affected by displacement. Disruption to education must be minimised for children who are evacuated, children of households returning to previous locations or moving to new areas through planned relocation and children of internal migrants, including those in informal settlements. Relocation should not begin before access to education in new locations has been established. This may involve securing places for children in new schools. Where existing schools are at capacity or not situated in the locality, the building and establishment of new schools is required, built in accordance with DRR standards and building codes.</td>
<td>1 year</td>
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<tr>
<td><strong>Action 8.3</strong></td>
<td>Strengthen educational opportunities in rural and remote areas to reduce push-factors of rural-urban migration, in line with the Vanuatu Education Sector Strategy 2007-2016 and People’s Plan (SOC 2).</td>
<td>1-10 years</td>
</tr>
<tr>
<td><strong>Action 8.4</strong></td>
<td>Develop secondary and tertiary education courses on displacement and migration to promote country-wide understandings of displacement and safe, well-managed migration.</td>
<td>1-10 years</td>
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#### Additional linkages (Strategic Area 8)

- Vanuatu Education Sector Strategy 2007-2016
- National Child Protection Policy 2016-2026
- National Gender Equality Policy 2015-2019
- Vanuatu Infrastructure Strategic Investment Plan 2015-2024
- National Guidelines for the Selection and Assessment of Evacuation Centres

#### Key government implementing agencies (Strategic Area 8):

MoET, DWA, MoCCA+NDMO+NAB, MoIA+DLA, MLNR, PMO+DSPPAC, MIPU

#### Additional partners:

HCM/National Cluster system, MIPU, MoYS, National Training Council, USP, IOM
Strategic Area 9: Infrastructure and connectivity

Objective: Ensure all people affected by displacement are included in infrastructure planning and have equal access to WASH services, energy supplies, transportation, telecommunications and ICT

Rationale and background (Strategic Area 9)

Establishing durable solutions for communities involves infrastructure planning to ensure reliable access to adequate quantities of freshwater, sanitation facilities, energy sources as well as infrastructure relevant to connectivity (transport, road access, telecommunications and ICT). Access to quality infrastructure is a priority for all Ni-Vanuatu citizens. Through a displacement lens, infrastructure planning needs to respond to the needs of:

- people returning to places of origin following disasters, where infrastructure may have been damaged;
- people living in informal settlements and/or people settling in place (local integration), where existing infrastructure may be inadequate to support larger populations and new migrants;
- people moving to new locations through planned relocation, where infrastructure in new locations may be minimal.
- Improving water security, sanitation, energy supply, transportation, telecommunications and ICT are already priorities of the National Water Strategy 2008-2018, Vanuatu Infrastructure Strategic Investment Plan 2015-2024 (VISIP) and People’s Plan 2030. The VISIP also acknowledges the need to reach remote areas to reduce poverty in the outer islands in order to reduce the pressures driving out-migration from these areas.

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<tr>
<th>ACTIONS (Strategic Area 9)</th>
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<tr>
<td><strong>Action 9.1</strong> Integrate displacement and internal migration considerations into existing national infrastructure planning. The Lead Ministry responsible for implementing this policy should work closely with the Ministry of Infrastructure and Public Utilities to promote an inclusive and innovative approach to infrastructure planning to meet the needs of people affected by displacement in a range of scenarios, including people living in informal settlements.</td>
<td>1-5 years</td>
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<tr>
<td><strong>Action 9.2</strong> Improve disaster-resilience of existing infrastructure in vulnerable communities as a displacement-prevention measure, in line with existing initiatives, such as the VCCDRRP and VISIP. Priority areas are: WASH, affordable and renewable energy, adherence to disaster-resilient building codes, roads, drainage, telecommunications, ICT.</td>
<td>1-5 years</td>
</tr>
<tr>
<td><strong>Action 9.3</strong> Provide assistance to communities returning to places of origin to restore basic infrastructure following disaster (WASH, affordable and renewable energy, roads, drainage, adherence to disaster-resilient building codes, telecommunications, ICT)</td>
<td>Immediately</td>
</tr>
<tr>
<td><strong>Action 9.4</strong> Ensure transportation considerations are built into relocation plans. Transportation is often left out of relocation plans. Providing transportation options can assist people to recover following relocation. Efforts should be made to provide free or subsidised bus or boat transport to take people back to their previous locations, hospitals, nearest markets/urban centres, during the initial periods (1-2 years) after a community moves. If these services are put in place and are only temporary, then a transition plan is needed for when services cease, based on community consultation.</td>
<td>1-5 years</td>
</tr>
</tbody>
</table>
### Action 9.5
**Invest in affordable transportation options for inter-island and intra-island travel.** In line with the VISIP, investment should continue to focus on improving a range of transportation modes, including air, maritime and road transport for all citizens. Specific consideration should also be given to finding affordable and accessible options for migrants in a range of scenarios, including migrants moving to urban centres and relocated communities.

<table>
<thead>
<tr>
<th>1-10+ years</th>
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### Action 9.6
**Explore partnerships with the private sector and non-governmental organisations** to improve access to quality infrastructure for communities affected by displacement.

<table>
<thead>
<tr>
<th>1-2 years</th>
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### Relevant linkages (Strategic Area 9)
- Vanuatu Infrastructure Strategic Investment Plan 2015-2024 (VISIP)
- Vanuatu Transport Sector Support Program
- National Water Strategy 2008-2018
- The People’s Plan, ECO 2.6, 2.7, 2.8, 2.9 relating to improvements to infrastructure, transportation and ICT in remote and rural areas.

### Considerations (Strategic Area 9)
Improving transportation in Vanuatu is a known challenge, particularly as the population is spread sparsely across more than 80 islands, many of which are very remote.

There are relevant case studies from other countries about how to improve services in remote areas through ICT and infrastructure upgrades, such as the “Digital Island Project”, financed by Korea Telecom in Bangladesh which aims to address out-migration pressures.

Innovative partnerships should be explored, for example, initiatives such as the Google Impact Challenge may provide opportunities for creative ICT solutions in remote areas.

### Key agencies and partners (Strategic Area 9):
MoIA, MIPU, DOE, Vanuatu Chamber of Commerce and Industry, private sector, (telecommunications, ICT, aviation, maritime and roads transport), IOM.

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CDCCC and NDMO volunteers transport food rations to displaced communities from Ambae, despite difficult road conditions. August 2018 © IOM/Caroline Logan
### Strategic Area 10:
Agriculture, food security and livelihoods

**Objective:** Mainstream displacement and migration considerations into national agricultural, fisheries, livestock and employment policies and TVET initiatives

#### Rationale and background (Strategic Area 10)

Vanuatu is largely agricultural with over 80 per cent of the rural population involved in agricultural and fishing activities, including subsistence and smallholder farming of cash crops, such as coconuts, sandalwood, copra, timber, beef, cocoa and kava. Agriculture farming and livestock are vital for rural economy and play a role in reducing the triggers of internal displacement as well as helping communities to recover when they return to places of origin or move to new locations. Re-establishing food security, livelihoods based on agricultural activities and other sources of employment and income, is critical for durable solutions planning. Investing in infrastructure would also assist to address push-factors motivating migration from rural to urban areas of Vanuatu. Engagement of youth in meaningful activity and livelihood opportunities following displacement is also a priority.

#### ACTIONS (Strategic Area 10)

<table>
<thead>
<tr>
<th>ACTION</th>
<th>TIMEFRAME</th>
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<tbody>
<tr>
<td><strong>Action 10.1</strong> &lt;br&gt;Strengthen existing efforts to provide timely and appropriate support to restore livelihoods, agricultural, fisheries and livestock activities during recovery, in partnership with humanitarian agencies, development partners, faith-based organisations and the private sector.</td>
<td>Immediately</td>
</tr>
<tr>
<td><strong>Action 10.2</strong> &lt;br&gt;Explore small-grant and soft loan options for people affected by displacement to restore livelihood activities. Careful consideration should be given to capacity to repay loans and financial literacy of people committing to loans. Partnerships should be explored with the private sector, international organisations, development partners and non-government organisations.</td>
<td>1-2 years</td>
</tr>
<tr>
<td><strong>Action 10.3</strong> &lt;br&gt;Connect people affected by displacement to employment services support where available and appropriate, such as the Employment Services Vanuatu pilot which is currently underway in Shefa Province.</td>
<td>Immediately</td>
</tr>
<tr>
<td><strong>Action 10.4</strong> &lt;br&gt;Connect people affected by displacement to technical and vocational education centres, where available and appropriate. TVET centres have been established in Sanma, Malampa, Torba and Tafea provinces, with non-formal agricultural training opportunities available in other locations.</td>
<td>1-2 years</td>
</tr>
<tr>
<td><strong>Action 10.5</strong> &lt;br&gt;Include people affected by displacement in “Farms to markets” networks, to assist recovery following return, local integration or relocation.</td>
<td>1-2 years</td>
</tr>
<tr>
<td><strong>Action 10.6</strong> &lt;br&gt;Engage youth in education, training and employment opportunities, as part of return, local integration and relocation planning, where possible and appropriate. (Cross-reference with Strategic Area 8).</td>
<td>1-2 years</td>
</tr>
<tr>
<td><strong>Action 10.7</strong> &lt;br&gt;Explore options to facilitate safe, well-managed international labour migration as a livelihood and adaptation option to assist some families, where appropriate, to diversify their incomes through international remittances.</td>
<td>1-3 years</td>
</tr>
</tbody>
</table>
### Action 10.8
**Explore affordable micro-insurance and “climate insurance” models to provide additional safety nets to remedy loss of income, damage to housing, infrastructure, crops and other assets from disasters.**

Insurance models need to be suitable for people with limited means to pay insurance premiums or negotiate claims. Insurance-related protections could be developed in partnership with the private sector, development partners, international financial institutions and non-governmental sector.

**Duration:** 1-3 years

### Action 10.9
**Strengthen efforts to support climate resilient and sustainable agriculture, in close consultation with affected communities about their needs and existing practices.**

**Duration:** 1-3 years

### Additional linkages (Strategic Area 10)
- Vanuatu Overarching Production Sector Policy
- Vanuatu Agriculture Sector Policy
- National Livestock Policy 2015-2030
- Vanuatu National Forest Policy
- Vanuatu National Fisheries Policy
- National Youth Development Policy
- Employment Services Pilot
- Farms-to-Markets initiatives
- The Munich Climate Insurance Initiative is compiling case studies of success stories in relation to climate insurance and could provide useful models.
- The Ministry of Agriculture has established a Risk and Resilience Unit (with support from GIZ, UNDP and FAO) which is implementing a range of CCDRR programs for vulnerable communities and displaced people throughout Vanuatu, for example the GIZ-DEZA food security project.
- The Food Security and Agriculture Cluster is implementing a range of food security mapping, capacity building and training activities that are on-going and involve GoV, CSO and private sector stakeholders.
- Vanuatu’s Work Ready Program, managed by the Department of Labour.

### Key government implementing agencies (Strategic Area 10):
- MALFFB, MoCCA+NDMO+NAB, MoIA+DLA, MLNR, PMO+DSPPAC, MIPU, DoL, MOET, MoYS, National Training Council, DWA

### Additional partners:
- HCM/National Cluster system, Private sector, RurAPP, IOM, ILO, GIZ, UNDP, FAO
### Strategic Area 11: Traditional knowledge, culture and documentation

**Objective: To protect the cultural identity and spiritual resources of communities**

Displacement can threaten the survival of traditional knowledge, and destroy records relating to personal identification, ownership of assets and land. Traditional knowledge is the practices, systems, skills and “know-how” developed by a community and passed on from one generation to another, forming part of the spiritual and cultural identity of a group.\(^{102}\)

This policy emphasizes the importance of recording personal and communal connections to land and assets, personal identity documentation, and traditional knowledge. It also emphasizes the importance of drawing on the wealth of traditional knowledge about the local environment in planning adaptation initiatives. A number of initiatives are already underway in Vanuatu, in partnership with the Vanuatu Cultural Center, which could be expanded and integrated with plans to manage and prepare for displacement and migration. Preserving knowledge relating to agriculture, climate, biodiversity, music, dance and culture could increase the cultural resilience of communities facing displacement and support social-cultural continuity in new locations.

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<tr>
<th>ACTIONS (Strategic Area 11)</th>
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<tr>
<td><strong>Action 11.1</strong> Map family histories, birth records, connections to land, and property and assets ownership to provide records in the event of displacement. Personal documentation and access to documentation regarding ownership of land and assets can be critical during recovery.</td>
<td>1-5 years</td>
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<tr>
<td><strong>Action 11.2</strong> Facilitate community-led plans to ensure connections to ancestors and relatives buried in original locations are sustained, where this is identified as a priority by affected communities. This can be an important cultural aspect of relocation planning.</td>
<td>1-5 years</td>
</tr>
<tr>
<td><strong>Action 11.3</strong> Improve birth registration to ensure personal identification documentation is protected in the event of displacement, in line with existing efforts by the Department of Civil Registry and the Ministry of Health. (Also see Strategic Area 7 relating to health).</td>
<td>1-5 years</td>
</tr>
<tr>
<td><strong>Action 11.4</strong> Map traditional knowledge of communities at risk of displacement and investigate ways for traditional knowledge to be used in adaptation efforts. A process for mapping traditional knowledge should be undertaken as an early step in preparing for displacement, whether communities return or relocate in new locations. Existing initiatives underway to map traditional knowledge could be more explicitly linked to displacement and adaptation planning, in partnership with the Vanuatu Cultural Center and Provincial level cultural officers.</td>
<td>1-5 years</td>
</tr>
<tr>
<td><strong>Action 11.5</strong> Showcase traditional knowledge, including stories of migration. Stories of displacement and migration are of significant interest, locally, regionally and globally. Stories of survival, return and relocation are extraordinary in their demonstration of community-level resilience, mobility, problem-solving and innovation in the face of adversity. Providing a place to share experiences of displacement would increase the profile of adaptation strategies at a community level in Vanuatu. Potential partnerships with the Vanuatu Cultural Center and USP using multi-media would assist to collect, display and share these stories.</td>
<td>1-5 years+</td>
</tr>
<tr>
<td><strong>Action 11.6</strong> Increase financial and technical resources to support traditional knowledge mapping. The Cultural Center and Museum has existing technical and financial resources which could be strengthened.</td>
<td>1-5 years</td>
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Action 11.7
Create safe spaces for women's participation in traditional knowledge mapping and other documentation processes relating to family histories, land and more.

Relevant linkages (Strategic Area 11)
The VMGD has a Traditional Knowledge project, which began in 2013 in partnership with the Vanuatu Cultural Center, Vanuatu Red Cross Society, SPC and GIZ. The project aims to record and store climate traditional knowledge and integrate this knowledge with other climate observations, to develop accessible, culturally-appropriate meteorological products to increase community resilience to extreme climate events.103

There are cultural officers in each Province which work with the Vanuatu Cultural Center.

Key government implementing agencies (Strategic Area 11):
Vanuatu Cultural Center, VMGD, MYS, DEPC, MLNR, DOCR, MoH

Potential additional partners:
GIZ, Red Cross, Ocean Support Program in the Pacific (COSPPac), Bureau of Meteorology Melbourne, WIPO, Pacific Islanders Forum, Festival of Pacific Arts, IOM, UNESCAP

Communities displaced from Ambae to Espiritu Santo island set up informal settlements outside the main city of Luganville using shelter items provided by the Vanuatu Red Cross. September 2018 © IOM/Caroline Logan
Strategic Area 12: Access to justice and public participation

Objective: Strengthen access to justice and public participation mechanisms for people affected by displacement, especially in the context of evictions

Rationale and background (Strategic Area 12)

Displaced populations, people at-risk of displacement, internal migrants, people living in informal settlement, people exposed to evictions, and newly settled populations should have equal access to justice and be able to participate in public life to the same extent as the general population. Access to justice should be available, without discrimination on the basis of the reasons or triggers for displacement and should relate to potential rights violations or unlawful treatment at all stages of displacement. This section should be read in conjunction with Strategic Area 3 above, relating to safeguards for affected communities.

Specific complaints mechanisms, which include a right of appeal to a court or independent tribunal, are necessary in the displacement context for a range of scenarios. In particular, displaced people need to be able to make voluntary and informed choices about the type of durable solution suitable for their particular circumstances and preferences, especially the location of new settlements and circumstances surrounding movement. Mechanisms need to be in place to challenge decisions made in relation to durable solutions planning. A stronger emphasis is also needed on access to justice for people affected by land conflicts, including land use change, rezoning and evictions. There are currently very limited guidelines in place to ensure that evictions, where necessary, take place lawfully and in a way that respects due process.

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<tr>
<th>ACTIONS (Strategic Area 12)</th>
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<tr>
<td>Action 12.1 Establish complaint mechanisms, which include a right of appeal to a court or independent tribunal, for people affected by displacement, especially in the context of evictions and relocation. This action is supported by multiple policy frameworks already in place in Vanuatu (including the People’s Plan SOC 5 and VNLUPZP, Section 8, bullet point 5). Further consultation is needed regarding the most appropriate mechanisms.</td>
<td>1-2 years</td>
</tr>
<tr>
<td>Action 12.2 Strengthen accessible and affordable legal support for people to make use of complaints mechanisms.</td>
<td>1 year</td>
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<tr>
<td>Action 12.3 Provide legal assistance or “case management” support for people making insurance claims relating to displacement and disasters.</td>
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<tr>
<td>Action 12.4 Legislate changes to policy and guidelines relating to displacement scenarios, especially to ensure protections in the context of evictions and relocations are embodied in law.</td>
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Linkages (Strategic Area 12)

- The Customary Land Management Act 2013 reaffirms the importance of custom in land.
- Access to justice - aligning with SOC 5 of the People’s Plan
- VNLUPZP, Section 8, bullet point 5

Key government implementing agencies (Strategic Area 12):
MoH, MoCCA+NDMO+NAB, MoIA+DLA, MLNR, PMO+DSPPAC, MIPU, DWA.

Potential additional partners:
HCM/National Cluster system, IOM.
Towards Implementation

Implementation plan and harmonisation with existing policies

The recommendations of this policy need to be mainstreamed into existing and future government policies and legislation, annual plans, work programmes, and sector plans and policies, including the People’s Plan 2030 Implementation and Monitoring Framework. To provide a clear pathway forward, one of the first activities of the Lead Ministry designated under this policy, will be to develop a detailed implementation plan, outlining the specific actions, roles, responsibilities, and commitments of different government agencies and partners against clear timeframes and resources. The implementation plan should align with the Ministerial planning cycle. Also see the ToR for the Lead Ministry at Annex E.

Finance and resources

Implementation of this policy will be constrained without adequate mobilisation of financial and technical resources. In line with the People’s Plan 2030, this policy places a strong emphasis on the need to coordinate development partner resources to align with national objectives (SOC 6.8). The Lead Ministry will need to coordinate development partner resources towards the activities proposed under this policy. Further, it is anticipated that the Government of Vanuatu will mobilise financial support for climate change adaptation, mitigation, disaster risk reduction and loss and damage or risk-sharing funds from industrialised countries through international financing mechanisms, such as the GCF, once it is accredited. As recognised in the VCCDRRP, this financial support is dependent on Vanuatu demonstrating strong financial, social and environmental accountability mechanisms to international development partners. Adopting this policy and implementing it effectively will contribute to the establishment of these required accountability mechanisms, especially in relation to social and environmental safeguards.

Monitoring and evaluation

A monitoring and evaluation framework to support the implementation of the National Policy on Climate Change and Disaster-Induced Displacement will also be developed by the Lead Ministry. At the global level, a set of indicators are being developed to measure progress towards achieving durable solutions drawing on the IASC Framework. These indicators may assist in monitoring and evaluating durable solutions in Vanuatu, bearing in mind they will need to be adapted to suit the local context and priorities.

Review of the policy should be conducted every three to five years, to document progress towards implementation, gaps, challenges and ways to strengthen the policy over time. Review of the policy should seek to incorporate feedback from community members directly affected by displacement, including women and representatives of vulnerable groups, so as to ensure the views of community are taken into account in the gradual improvement of the policy over time.
Annex

Annex A - Concepts and definitions


Affected community

All people (individuals, households and communities) affected by displacement, including people displaced by sudden-onset disasters (e.g. cyclones, floods, tsunamis), people affected by slow-onset disasters (e.g. erosion, sea-level rise etc), and other crises, such as evictions, land conflicts and development-induced displacement. This may also include people at-risk of displacement, internal migrants who have moved or are moving into informal settlements, and host communities.

Build back better (and safer)

The use of the recovery, rehabilitation and reconstruction phases after a disaster to increase resilience through integrating disaster risk reduction measures into the restoration of physical infrastructure and social systems, and into the revitalization of livelihoods, economies and the environment. After disasters, recovery typically begins in the immediate aftermath, driven by the spontaneous efforts of affected populations. However, the recovery strategies adopted by affected populations can reproduce risk conditions that precipitated disaster and displacement in the first place. This calls for measures that reduce risk exposure of affected populations to the effects of natural hazards and strengthen resilience by “building back better” in recovery, rehabilitation and reconstruction.105

Development-induced displacement

Development-induced displacement broadly encompasses people who are evicted and/or impacted negatively by development and infrastructure projects, such as new housing developments, airports, railways, road-building, hydro-power projects, urban upgrading and beautification, rezoning processes, and other state-sanctioned public and/or private development activities. When not planned well, development-induced displacement can be considered a type of disaster, and for these reasons development-induced displacement is covered by this policy.

Disaster

A serious disruption of the functioning of a community or a society involving widespread human, material, economic or environmental losses and impacts, which exceeds the ability of the affected community or society to cope using its own resources.106 A sudden-onset disaster is one triggered by a hazardous event that emerges quickly or unexpectedly, e.g. an earthquake, volcanic eruption, flash flood, chemical explosion, critical infrastructure failure, transport accident.107 A slow-onset disaster is one that emerges gradually over time, e.g. drought, desertification, sea-level rise, epidemic disease, increasing temperatures, ocean acidification, glacial retreat and related impacts, salinization, land and forest degradation, loss of biodiversity and desertification.108 Note that this policy uses the term disaster, rather than “climate migrants” and “environmental migrants” to emphasise the role of climate change, combined with other factors, in triggering population movement.

Displacement

Displacement is a process whereby individuals and communities are obliged to move, either temporarily or permanently, because they are no longer able to reside on the land on which they live or lose access to land and natural resources upon which their livelihoods depend.111

Displacement cycle

The “displacement cycle” is a way of conceptualising the cross-cutting issues relating to risk, vulnerability, protection and rights inherent in the different stages of displacement. 112
Early Recovery

Early recovery is a multidimensional process that needs to begin during the humanitarian response phase, so that the foundations for recovery are built in the early stages of responding to a displacement, rather than allowing displacement to evolve into a protracted situation. It emphasises the need for enhanced coordination between different government and non-government agencies to quickly restore basic services, livelihoods, shelter, governance processes, security, rule of law and reintegration of displaced populations, as soon as possible following displacement.113

Forced evictions

Forced evictions are the “permanent or temporary removal against the will of individuals, families and/or communities from the homes and/or land which they occupy, without the provision of, and access to, appropriate forms of legal or other protection.”114 Forced evictions are prohibited under international law unless they are carried out in a way that respects the human rights of those being evicted, including due process. Some of the key protections that need to be in place include:

- Affected people must have a means of challenging the decision or the process of eviction, through a grievance mechanism or legal system;
- Evictions need to involve meaningful consultation, provision of information, adequate notice, with a plan for adequate and suitable compensation, relocation and housing;
- Movement of people should not be carried out at night or in bad weather, with no protection for people’s belongings, or with the threat of violence and harassment;
- Evictions should not disrupt the education of children, interrupt access to health and medical treatment, or basic services such as water and electricity. Nor should they impact voting rights, result in homelessness or the destruction of property papers and other documentation.115

Tensions emerge in the context of evictions between different types of rights – the right to develop one’s own land and property, as well as the State’s right to develop land in the public interest, which often conflict with the rights of people being evicted. There are a number of international human rights frameworks and guidelines which aim to assist States to develop laws and policies that prevent forced evictions, and to put in place appropriate protections for situations where eviction is unavoidable.116

Informal settlements

An informal settlement is when a community resides in a way that does not accord with existing land-use policies, regulations or laws.117 Informal settlements are generally unplanned residential areas that have developed outside the formal urban planning rules of the city, characterised by uncertain land tenure and minimal...
public services, such as water supply, electricity, sanitation and are often not recognised by governments. Informal community settlements are particularly vulnerable to displacement because of their uncertain legal status, they tend to be located on marginal land susceptible to hazards, and because their housing structures and infrastructure are often constructed from temporary or semi-permanent materials.

**Internally Displaced Person**

Persons or groups of persons who have been forced or obliged to flee or to leave their homes or places of habitual residence, in particular as a result of or in order to avoid the effects of armed conflict, situations of generalized violence, violations of human rights or natural or human-made disasters, and who have not crossed an internationally recognized State border.

**Loss and damage**

Loss and damage associated with the adverse effects of climate change, including impacts related to extreme weather events and slow onset events. Damage is therefore the negative impacts that can be repaired or restored (such as windstorm damage to the roof of a building, or damage to a coastal mangrove forest from coastal surges which affect villages). While, loss is the negative impacts that cannot be repaired or restored (such as loss of geologic freshwater sources related to glacial melt or desertification, or loss of culture or heritage associated with potential population redistribution away from areas that become less habitable due to climate change). At the Conference of the Parties (COP) 16 in Cancun in 2010, Governments established a work programme in order to consider approaches to address loss and damage associated with climate change impacts in developing countries that are particularly vulnerable to the adverse effects of climate change as part of the Cancun Adaptation Framework.

**Migration**

The movement of a person or a group of persons, either across an international border, or within a country. The term encompasses any kind of movement of people, in which there is a change in the person's habitual residence and when imminent return thereto is not possible or envisaged.

**Natural hazard (and hazard)**

A natural process or phenomenon that may cause loss of life, injury or other health impacts, property damage, loss of livelihoods and services, social and economic disruption, or environmental damage. Natural hazards may be caused either by rapid or slow onset events which can be geophysical (earthquakes, landslides, tsunamis and volcanic activity), hydrological (avalanches and floods), climatological (extreme temperatures, drought and wildfires), meteorological (cyclones and storm/wave surges), or biological (disease epidemics and insect/animal plagues). Hazards, more broadly, are a process, phenomenon or human activity that may cause loss of life, injury or other health impacts, property damage, social and economic disruption or environmental degradation.

**Relocation (or Planned Relocation)**

Planned relocation is defined as a planned process in which persons or groups of persons move or are assisted to move away from their homes or places of temporary residence, are settled in a new location, and are assisted to rebuild their lives. Planned Relocation is carried out under the authority of the State and is undertaken to protect people from risks and impacts related to disasters and environmental change, including the effects of climate change. Planned Relocation may be carried out at the individual, household, and/or community levels. A related concept is "resettlement", which is a term used in the World Bank's Operational Policy on Involuntary Resettlement. For the sake of clarity and consistency, this policy avoids using the term "resettlement" and instead refers to "relocation" or "planned relocation".

**Tenure security**

Tenure of land and/or housing which ensures a secure home and enables one to live in security, peace and dignity. Tenure takes a variety of forms, including rental (public and private) accommodation, cooperative housing, lease, owner-occupation, emergency housing and informal settlements, including occupation of land or property. Notwithstanding the type of tenure, all persons should possess a degree of security of tenure which guarantees legal protection against forced eviction, harassment and other threats. The Human Rights Council in a resolution adopted at its 19th Session in March 2012 urged states in the context of post-disaster settings to ensure that all affected persons, irrespective of their pre-disaster tenure status and without discrimination of any kind, have equal access to housing.
Annex B - Stakeholder map

Ministry of Internal Affairs + DLA (National and Sub National)

Ministry of Land + Natural Resources

Prime Minister’s Office + DSPAC

Ministry of Climate Change Adaption + NDMO + NAB

Ministry of Infrastructure and Public Utilities

Communities, communities at risk of displacement, internal migrants, host communities

Ministry of Education and Training

Ministry of Health

Dept of Women’s Affairs/ Ministry of Justice (National and Sub National)

Private Sector

National Youth Council

Malvatu Mauri or Council of Chiefs (National and Sub National)

National Cluster System

Faith Based Groups

Civil Society

Vanuatu Humanitarian Team

Pacific Humanitarian Team

Development Partners

Joint UN Presence + UN Country Team

Vanuatu Cultural Centre

Vanuatu National Statistics Office
Annex C - Relevant inter-agency committees and working groups

Relevant national inter-agency mechanisms and structures

- National Advisory Board on Climate Change and Disaster Risk Reduction
- National Disaster Committee
- Standing National Cluster System, set up to implement disaster preparedness during non-emergency periods in relation to education, health, food security and agriculture, gender and protection, health and nutrition, logistics, shelter and WASH.
- Development Committee of Officials (DCO) weekly meeting of Directors and Director Generals, is the primary coordination mechanism for infrastructure
- National Child Protection Working Group (NCPWG) and Family Protection Units (FPUs) within police offices across the country
- National Water Resources Advisory Committee
- Land Management Planning Committee
- Vanuatu Land Governance Committee
- Land Sector Framework’s, Thematic working group on Land Use Planning and Zoning
- Committee on Social Policy

Existing sub-national structures

- Provincial and Municipal Government Councils (in line with the Decentralisation Act 2013 and Physical Planning Act 2006)
- Provincial Disaster and Climate Change Committees

- Municipal Council on Disaster and Climate Change
- Operational committees, established under the new Disaster Risk Reduction Bill 2016
- Community-based Child Protection Committees (CCPCs)
- Provincial child Protection Working Group (PCPWG) piloted in Tafea Province
- Provincial Water Advisory Committees
- Zoning teams established by MoIA, DLA, Port Vila Municipality, MoLNR
- Cultural officers based in each Province
- Risk & Resilience Unit (MALFFB)

Area level structures

- Area Councils
- Community Disaster and Climate Change Committees
### Annex D - Relevant national legislation and policies

<table>
<thead>
<tr>
<th>TYPE</th>
<th>LEGISLATION, POLICIES AND PLANS</th>
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<tbody>
<tr>
<td>Overarching instruments</td>
<td>Constitution of Vanuatu</td>
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<td>National Sustainable Development Plan 2016-2030, the “People’s Plan” (overarching national plan)</td>
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<td>Decentralisation Act 1994</td>
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<tr>
<td>Climate change and disaster risk reduction</td>
<td>Meteorology, Geo-hazards and Climate Change Act 2017</td>
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<td>Vanuatu Climate Change Disaster Risk Reduction Policy 2016-2030</td>
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<td></td>
<td>Vanuatu National Adaptation Plan for Action (NAPA) 2007</td>
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<td>Land, planning and environment</td>
<td>Customary Land Management Act 2013</td>
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<td>Subdivision Act</td>
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<td>Land Lease Act</td>
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<td>Land Sector Framework 2009-2018</td>
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<td>National Land Use Planning and Zoning Policy 2013</td>
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<td></td>
<td>Vanuatu National Environment Policy and Implementation Plan 2016 – 2030</td>
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<td></td>
<td>Draft Greater Port Vila Plan and Strategy for Efate</td>
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<td></td>
<td>Environmental Management and Conservation Act 2003</td>
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<td>Infrastructure</td>
<td>Vanuatu Infrastructure Strategic Investment Plan 2015-2024</td>
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<td>WASH</td>
<td>National Water Strategy 2008-2018</td>
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<td>Vanuatu Agriculture Sector Policy 2015-2030</td>
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<td>Overarching Productive Sector Policy</td>
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<td>National Forest Policy</td>
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<td>National Livestock Policy</td>
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<td>National Fisheries Policy</td>
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<td>Vanuatu Oceans Policy</td>
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<td>Education</td>
<td>Vanuatu Education Sector Strategy 2007-2016</td>
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<td>Health</td>
<td>Vanuatu Health Strategy 2010-2016</td>
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<td></td>
<td>National Health Plan for Climate Change Adaptation and Disaster Risk Management, 2016 – 2020</td>
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<tr>
<td>Gender</td>
<td>National Gender Equality Policy 2015-2019</td>
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<tr>
<td>Child protection</td>
<td>National Child Protection Policy 2016-2026</td>
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</table>
Annex E – Terms of reference for Lead Ministry

- Develop a comprehensive Implementation Plan and Monitoring and Evaluation Framework, in close coordination with other Ministries, development partners, non-government organisations, and other partners, including the private sector.

- Act as institutional focal point at the national level for all matters defined under the policy scope (section 5 above) and liaise with other Ministries, organisations, foreign governments and development partners according to an agreed coordination framework.

- Develop and maintain a comprehensive Displacement Tracking and Monitoring mechanism, in close coordination with Vanuatu VNSO and NDMO (Strategic area 2).

- Coordinate with other Ministries at national, provincial and area levels, as well as community-based, civil society and private sector to ensure sectoral interventions under the policy are implemented, especially relating to shelter, food security, child protection, gender, WASH, health, electricity and telecommunications, infrastructure, planning and livelihoods.

- Work to ensure mainstreaming of displacement issues into other laws and policies to develop a common set of protections and consistency across government policies and legislation (such as, The National Water Strategy, Child Protection Policy, Vanuatu National Land Use Planning and Zoning Policy (VLUPZP), Draft Greater Port Vila Plan, Environmental Management and Conservation Act, and other policies indicated in Annex D.

- Operationalise existing protections contained in the VLUPZP, and mobilise resources for communities considering relocation, such as case studies, safeguards advice, mentoring arrangements and practical advice and support.

- Liaise with the Vanuatu Cultural Centre and Provincial level cultural officers regarding protection of traditional knowledge.

- Develop training and resources for mediators and chiefs in relocation procedures and safeguards at the Nakamal level, including establishing mentoring arrangements as guided by the advice of the Malvatumauri.

- Work in partnership with Ministry of Lands and Natural Resources regarding land arrangements as linked to displacement and establishing durable solutions.

- Liaise closely with the NDMO to ensure temporary evacuation plans are in place for all people, including newly settled communities, and to ensure emergency measures are aligned with longer term land, housing and development plans.

- Oversee the development of Standard Operating Procedures on emergency response, return and reintegration, evictions, and planned relocation.
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Endnotes

1. Inter-governmental Panel on Climate Change (IPCC) (2014).
6. FRDP: http://gsp.spc.int/frdp/
11. The People’s Plan 2030, p. 3.
13. See the concepts and definitions in Annex A.
14. The policy sits under the VCCDRRP. See Actions 7.6.1 and 7.6.6 of the VCCDRRP.
15. See Annexes F and G (available separately) for a summary of how the policy was developed.
16. This definition has been prepared to reflect the context in Vanuatu, informed by a number of relevant sources: UNESCO (2016); World Bank (2004); Inclusive Development International (Undated), IOM (2014a). Also see definitions included in Annex A.
18. UNESCO (2016); World Bank (2004); Inclusive Development International (Undated), IOM (2014a).
21. See the discussion of lessons learned from Cyclone Pam in Pacific Community (2016).
24. These processes were identified by stakeholders in the development of this policy. See Annexes F and G, (available separately).
25. The consultations identified a number of communities on the island of Tanna considering relocation options in response to increasing falling volcanic ash, threat of volcanic eruption, erosion, sea-level rise and over-population in certain areas.
26. Examples of evictions have been reported in the media, see for example: Vanuatu Daily Post (2017).
29. VCCDRRP, p. 6.
32. See Annex F, (available separately).
33. See Annexes F and G (available separately).
34. Sendai Framework for Disaster Risk Reduction 2015-2030, for example, paras 27(a) and 30(f).
35. UNFCCC: http://unfccc.int/adaptation/groups_committee/loss_and_damage_executive_committee/items/9973.en; Also see: http://www.ohchr.org/EN/Issues/Humanitarian/ClimateChange/Pages/1KClimateChangeIndex.aspx.
44. Corendea (2017).
45. IOM (2017).
47. See Annex D.
49. People’s Plan 2030, p.4 and see ENV 1, ENV 3.
50. See Annex A for definitions and concepts.
52. See the resources compiled on the NDMO website: http://www.ndmo.gov.vu/resources/downloads/com贾steamanager.

56. The example of Mele Maat was identified during the consultations, however many problems have arisen following the community’s relocation in terms of clarity of land ownership arrangements.
57. See Annex B and J.
58. See the National Disaster Act 2006 and Disaster Risk Reduction Bill 2016.
59. Examples of migrants moving into flood-prone areas near Luganville, requiring regular evacuation, were reported by the Provincial Government of Sanma Province in March 2017.
60. An example is the community relocated from Port Vila to the Chystal Blue area for private development reasons. In the new location the community has very limited transportation and limited access to fresh water, livelihoods, health services and education (Household Interviews, March 2017). There is uncertainty as to whether the NDMO and Cluster System mandate extends to the provision of humanitarian support in these settings.
61. During the consultations, there were a number of examples of the Provincial Government assisting to evacuate communities affected by flood in Sanma Province, including examples where communities were unable to return to their homes for many months.
62. See Annex A for an explanation of the displacement cycle.
64. IASC Framework, see: Brookings Institution and University of Bern, 2010, 5.
66. See the policy and governance section for the global and regional frameworks which provide the broader context in which this policy has been prepared.
68. People’s Plan 2030, p. 3.
69. See the concepts and definitions included in Annex A.
70. The meaning of “disaster” for the purposes of this policy is broader in scope than included in the National Disaster Act 2006, Section 2. See the definition included in Annex A.
71. This section should be read in conjunction with the Statement of Proposal for a Strategic Plan and Zoning and Development Control Document– Port Vila and the Vanuatu National Land Use Planning and Zoning Policy 2013 (VNLUPZP).
72. Consistent with planning initiatives, such as Efate Strategy and Draft Greater Port Vila Plan.
73. UN Women (2016).
75. This is consistent with the approach of the VCCDRRP, which categories interventions into “systems” and “themes”.
76. Currently MoCCA is responsible for developing this policy through an inter-ministerial approach (Action under 7.6.6 of the VCCDRRP), however further consultation is needed to identify the most appropriate institutional arrangements going forward.
77. Relevant existing inter-agency mechanisms and structures at the national level are included in Annex C.


104. VCCDRRP, p. 7.


106. This definition is contained in the VCCDRRP policy, p. 31.


109. This definition has been prepared to reflect the context in Vanuatu and is informed by a number of relevant sources: UNESCO (2016); World Bank (2004); Inclusive Development International (Undated), IOM (2014a).

110. This summary is based IOM (2016a), Brookings Institution and University of Bern (2013), IOM (2012), and IOM (2013).


114. See: General Comment No. 4 on the Right to Adequate Housing, (United Nations Committee on Economic, 1991) and General Comment No. 7 on Forced Evictions, (United Nations Committee on Economic, 1997); Also see: Comprehensive Human Rights Guidelines on Development-Based Displacement 1997 (United Nations Economic and Social Council (1997).

115. See: General Comment No. 4 on the Right to Adequate Housing, (United Nations Committee on Economic, 1991) and General Comment No. 7 on Forced Evictions, (United Nations Committee on Economic, 1997).


118. UNHCR (1998).


122. Adapted from Georgetown University, UNHCR, IOM and United Nations University (2015).


125. Also see the stakeholder roles and responsibilities outlined in Annex J (available separately) and in Section policy and governance of the Policy.